

Annual Report 2021





ANNUAL REPORT

2021

Entercard Group AB
556673-0585

ANNUAL REPORT

2021

Entercard Group AB
556673-0585

CERTIFICATE OF ADOPTION

The undersigned Chief Executive Officer hereby certifies that this copy of the Annual Accounts and audit report corresponds to the original and that the income statement and balance sheet have been adopted at the annual general meeting of the shareholders held . It was further resolved at the Annual General Meeting to accept the Board's proposal for the appropriation of the current year's earnings.

Stockholm

2022

Jan Haglund

Table of Content

| | |
|--------------------------------|----|
| The Board of Director's report | 5 |
| Five Year Summary | 8 |
| Key Ratios | 9 |
| Income Statement | 10 |
| Balance Sheet | 11 |
| Statement of Changes in Equity | 12 |
| Statement of Cash Flow | 13 |
| Notes | 14 |
| Signatures | 47 |

ANNUAL REPORT FOR ENTERCARD GROUP AB

The board and the Chief Executive Officer for Entercard Group AB hereby submits the Annual Report for the financial year 2021.

THE BOARD OF DIRECTOR'S REPORT

Scope and Type of Operations

The business focus of Entercard is to issue credit cards and consumer loans under its own brand, re:member, in Denmark, Norway and Sweden, as well as issuing credit cards and loans under different partners' brands and through their own distribution channels; including Swedbank, a number of Swedish savings banks, Coop and LO in Sweden, Coop in Norway and LO in Denmark. Today, Entercard has approximately 1,7 million customers and 466 employees in Stockholm, Copenhagen, Oslo, and Trondheim.

It is important for Entercard to act as a responsible provider of consumer credit by continually securing that customers use their credit facilities, whether credit cards or loans, in a safe and sound way and to ensure that reasonable credit levels are given to each

Ownership

Entercard Group AB is owned by Swedbank AB, 60% and Barclays Principal Investments Limited, 40% through a joint venture. Entercard Group AB operates two branches in Norway and Denmark, respectively.

Sustainability

In Entercard, we are aware of our impact on society in our role as an employer, loan issuer, business partner and as a social actor. In supporting the sustainable development goals by UN, Entercard has chosen to focus on four areas: education, equality, proper working condition, economic growth and sustainable cities and society. The work for a sustainable society is an integral element in realizing the company's vision. Entercard has divided sustainability into these categories, economic, ecological and social sustainability.

In the sustainability report on our web page you can read more on how Entercard supports the sustainable development goals by UN.

Significant Events during the Year

The year of 2021 reflected two dominating yet opposite conditions. The Covid 19 global pandemic from 2020 continued into the start of 2021 with regular reporting of infection and death rates. There was a continuation of concern for the possible persistence of the pandemic and a possible higher toll placed upon countries and their societies. Health authorities in Scandinavia continued to manage the situation very actively with the deployment of new and modified health guidelines to mitigate the adverse effects of the prolonged personal and commercial restrictions. This environment reflected a measure of uncertainty for consumers and, as a consequence, the use of Entercard products.

As the year progressed, the Scandinavian governments were in line with other European nations to adopt vaccination efforts to address the risk associated with possible future infections. As vaccination rates steadily increased through Q2 and into Q3 of 2021, confidence that the pandemic was under better control began to grow. Correspondingly, the governments of Scandinavia moved to abolish all Covid restrictions. These decisions enabled a return to in-person work at the employers'

workplaces. It also inspired a greater level of social activity at restaurants and for travel. The significant shift toward the end of 2021 to a posture of living with Covid as the common flu created a pathway toward normalcy. It also improved the conditions for a fuller use of Entercard's products and services.

The development of the conditions around the pandemic throughout 2021 was positive for the Scandinavian countries and positive for Entercard to continue servicing financing needs of the consumer market. However, as has been the case with the pandemic, volatility continued to be the prevailing condition. As 2021 came to a close, the emergence of a new virus variant inflamed fears and triggered reinstituting moderate restrictions, which were carried into 2022. The resurgence of the virus increases the uncertainty for consumers and dampens the anticipated freedom, mobility and 'normalcy'. Entercard remains vigilant and adaptive to respond to the environment, in order to best serve its customers and the broader market.

Beyond the issues related to the pandemic, Entercard began a new chapter with appointment of Jan Haglund as the new Chief Executive Officer, as of September 1, 2021. Jan brings industry experience that will be valuable for Entercard as it fulfills its mission to make its customers' everyday lives easier by delivering smart payment and financing solutions.

Entercard is an issuer of credit cards for a number of independent savings banks in Norway and Sweden. The number of relationships in Sweden increased during 2021, including the new relationship with Skurup Sparbank in Sweden. However, Entercard discontinued its relationship with Helgeland Sparebank in Norway.

Significant Events after the Year End

As was mentioned previously, the fluctuating condition of the Covid-19 pandemic was a dominant factor for Entercard and its customers during 2021. As the year ended, there were ominous clouds over the world due to the emergence of the Omicron virus variant. However, as the first quarter of 2022 comes to a close, a significant reversal of circumstances is prevailing in many countries. Several nations have eliminated nearly all Covid restrictions. The countries that have yet to completely do away with restrictions have indicated that in the near-period ahead further relaxations to the restrictions are forecasted.

This current set of events provides strong indication that the pandemic is nearly over, which enables more mobility and economic activity in society. This is a positive development for Entercard and its customers. Entercard will continue to provide financial products and services to help customers successfully manage their everyday lives.

Since the war in Ukraine arose in late February, several nations across the world have condemned Russia with severe sanctions. The progression of the ongoing conflict and the impact on markets is currently uncertain.

The impact on Entercard is still unclear, however Entercard will continue to monitor the situation closely.

Future Developments

The development towards more digital solutions continues with a focus to enhance convenience, speed and simplicity for the customer while not compromising on security.

- The market for consumer finance products is expected to return to growth, but at a slower pace.
- Consumer preferences continue to change, further accelerated by Covid-19. Consumers have become mobile first, increasingly shifting in-store to online purchases and are ever more familiar with digital solutions.
- Tougher competition rise in the payment and financing market. Buy Now, Pay Later (BNPL) and instant account-to-account payments through i.e. Swish, Vipps and MobilePay have established significant market shares in the online market.

As a response to this, Entercard will further strengthen the customer experience and engagement, operational excellence and already strong analytics capabilities in order to maintain the position as a market leader for credit cards in Scandinavia and a top tier provider of consumer finance. Entercard continues developing simple and efficient digital customer interfaces, including enhancing all existing customer touch points in order to build loyalty and engagement throughout the customer lifecycle.

In addition to the trends of changing consumer behaviour and a tougher competitive landscape, actual and anticipated regulatory developments will be important for Entercard going forward. Regulators across Europe and within Scandinavia continue to be active in putting forth measures that will provide more security, access and protection for consumers. Entercard will continue to operate as a responsible lender with strong focus on compliance and robust risk control.

- The Swedish Financial Supervisory Authority has issued new guidelines regarding consumer credit assessments for the Swedish market, effective from November 1, 2021. The new guidelines are clarifying what information lenders should gather for credit assessments and how this information should be used. Entercard has an implementation project running in order to secure timely implementation. At the beginning of 2020, Finansinspektionen initiated a thematic review into how creditors comply with section 12 of the Consumer Credit Act regarding credit assessment. In October 2021, Finansinspektionen decided to initiate a sanction review regarding some of the creditors who participated in the survey. A decision on a possible sanction is expected in the spring of 2022. Entercard was not included in the review but monitors developments.
- In July 2020 the European Court of Justice (ECJ) decided that the Privacy Shield could no longer be used as a basis for transfer of personal data to the US (Schrems II). At the same time, the court recognized that EU's Standard Contractual Clauses (SCC) contained sufficient security mechanisms provided that these are used correctly. The court confirmed that transfers from EU/EEA to third countries under SCCs (as well as other approved transfer mechanisms) will only be valid if the data exporter can verify, on a case by case basis, that the level of protection provided to the personal data following the transfer is essentially equivalent to and

does not undermine the level of protection guaranteed to data subjects under GDPR. Following the finalized recommendations from the European Data Protection Board (EDPB) published in June 18th 2021, Entercard has initiated processes that will ensure that all transfers of personal data to a third country are identified, that Transfer Impact Assessment (TIA) are carried out and (if needed) that necessary supplementary measures are implemented and documented.

Entercard will continue to build a sustainable business for customers, employees and shareholders.

Earnings, Profitability and Position

Operating income amounted to 3 366,4m SEK (3 452,3m SEK) and operating profit amounted to 1 032,3m SEK (690,2m SEK). Total loans to the public excluding provisions of anticipated loan losses amounted to 33 455,3m SEK (33 699,6m SEK). Impaired loans amounted to a book value of 1 577,3m SEK (1 421,8m SEK) which constitutes 5,1 percent of the total credit portfolio. Total provisions amounts to 2 971,0m SEK (2 520,6m SEK).

Staff

The number of employees at year-end was 466 (476). More information about personnel, salaries and compensation is disclosed in note 6.

Risk Management

Within Entercard's business activities, different types of risks arise such as credit risk, operational risk, market risk, liquidity risk and capital risk. For Entercard, credit risk is the dominating risk. Entercard is striving for a well-balanced credit portfolio with diversification through a broad customer base combined with a sound and comprehensive control of the development of losses in its portfolios.

The Board of Directors and the CEO are ultimately responsible for risk management. The purpose of risk management is to secure that the risks taken in the business do not threaten Entercard's solvency or liquidity, and are balanced in regards to the possible return. This is ultimately managed through securing that the risk levels do not exceed the risk appetite, set by the Board of Directors.

Entercard is continuously working with the management of the operational risks through improvement of processes, system, availability and assurance. For a more detailed description of the risks, please refer to note 2.

Liquidity and Funding

Funding has exclusively been provided by Swedbank AB and Barclays Bank PLC. Entercard's liquidity need is satisfied through loans provided by the owners and through a considerable buffer of liquid assets. Entercard's cash balance amounted to at year end 4 446,1m SEK (4 570,2m SEK).

The liquidity reserve amounted to 2 875,4m SEK (1 878,2m SEK), more detailed information about the liquidity reserve is provided in note 2 and note 14. Entercard Group Liquidity Coverage Ratio (LCR) was 326 % (277 %) and Net Stable Funding Ratio (NSFR) was 128 % (123 %).

More detailed information on the liquidity reserve and liquidity management is provided in the yearly Risk and Capital Adequacy Report.

Capital Adequacy

Total capital ratio for Entercard amounted to 17,6 % (18,2 %) at year end. Information of the composition of the capital base and capital requirements are included in the Capital Adequacy Analysis in note 25.

Proposal for the Treatment of Current Year's Earnings (SEK)

The following profits are available for appropriation at the annual general meeting

| | |
|--------------------------------|---------------|
| Retained earnings | 5 652 705 719 |
| Current year's net profit/loss | 845 748 691 |
| Total | 6 498 454 410 |

The Board of Directors propose:

| | |
|-----------------------|---------------|
| dividends | 1 800 000 000 |
| to be carried forward | 4 698 454 410 |
| Total | 6 498 454 410 |

Restricted equity is not included in total amount that could be distributed as dividend.

The Board's Opinion to the Proposed Dividend

It is the assessment of the Board of Directors that the dividend does not prevent the company from executing its obligations, both on a short- and long term basis, and will allow the company to make the investments necessary. The proposed dividend is therefor in accordance with Chapter 17, 3 § 2-3 sections in the Swedish Companies Act.

The proposed dividend is also in accordance with the dividend policy of Entercard, which provides directives on the dividend size maintaining the capital base and the liquidity on a sufficient level.

As regards to the company's result and financial position in other respects please refer to the income statement, balance sheet, cash flow analysis, capital adequacy and notes set out below.

All amounts are in thousand Swedish krona unless otherwise indicated.

Five Year Summary Entercard Group AB

| TSEK | 2021 | 2020 | 2019 | 2018 | 2017 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|
| Deposits | 4 446 056 | 4 570 206 | 3 501 872 | 3 701 886 | 2 650 169 |
| Loans to the public, net | 30 474 272 | 31 178 979 | 31 997 575 | 28 901 734 | 24 186 570 |
| Bonds and other interest-bearing securities | 2 875 442 | 1 878 204 | 2 772 996 | 2 501 252 | 2 025 314 |
| Other assets | 451 727 | 334 249 | 605 157 | 506 705 | 451 318 |
| Total assets | 38 247 497 | 37 961 639 | 38 877 600 | 35 611 577 | 29 313 371 |
| Amounts owed to credit institutions | 31 203 598 | 30 940 736 | 31 982 199 | 29 174 827 | 22 966 924 |
| Liabilities and provisions | 519 248 | 466 468 | 747 656 | 710 783 | 694 859 |
| Equity | 6 524 651 | 6 554 435 | 6 147 744 | 5 725 967 | 5 651 587 |
| Total liabilities, provisions and equity | 38 247 497 | 37 961 639 | 38 877 600 | 35 611 577 | 29 313 371 |
| Net interest income | 2 970 090 | 3 123 397 | 3 181 735 | 2 928 859 | 2 590 811 |
| Net commission income | 325 594 | 315 335 | 395 982 | 411 364 | 397 538 |
| Net gain/loss from financial instruments | -6 755 | -9 830 | -3 395 | -1 921 | -7 271 |
| Other income | 77 461 | 23 383 | 31 999 | 38 145 | 51 819 |
| Total income | 3 366 390 | 3 452 286 | 3 606 321 | 3 376 448 | 3 032 898 |
| Total costs | -1 331 802 | -1 363 305 | -1 524 314 | -1 471 417 | -1 394 045 |
| Profit before loan losses | 2 034 588 | 2 088 981 | 2 082 007 | 1 905 031 | 1 638 853 |
| Loan losses, net | -1 002 271 | -1 398 800 | -740 770 | -649 326 | -512 850 |
| Operating profit/loss | 1 032 317 | 690 181 | 1 341 237 | 1 255 704 | 1 126 003 |
| Tax expense | -186 568 | -157 676 | -281 932 | -307 914 | -276 536 |
| Profit/loss for the year | 845 749 | 532 504 | 1 059 305 | 947 790 | 849 467 |

Key Ratios

| TSEK | 2021 | 2020 | 2019 | 2018 | 2017 |
|--|-----------|-----------|-----------|-----------|-----------|
| Profit | | | | | |
| Interest margin, % | 11,0% | 11,8% | 12,6% | 13,0% | 13,6% |
| *Interest earning income in relation to cost of funding | | | | | |
| C/I ratio before loan losses | 0,40 | 0,39 | 0,43 | 0,44 | 0,46 |
| *Total costs before loan losses in relation to total operating income | | | | | |
| C/I ratio after loan losses | 0,69 | 0,80 | 0,63 | 0,63 | 0,63 |
| *Total costs after loan losses in relation to total operating income | | | | | |
| Return on equity after tax, % | 12,9% | 8,4% | 17,8% | 16,7% | 15,7% |
| *Profit for the financial year in relation to the average of shareholder's equity current and previous year. | | | | | |
| Return on total assets | 2,2% | 1,4% | 2,7% | 2,7% | 2,9% |
| *Net profit divided by the total balances | | | | | |
| Liquidity | | | | | |
| Liquidity Coverage Ratio (LCR) | 326% | 277% | 369% | 383% | 411% |
| Net Stable Funding Ratio (NSFR) | 128% | 123% | 144% | 142% | 148% |
| Capital | | | | | |
| Capital base tSEK | 4 686 884 | 5 496 309 | 6 058 965 | 4 941 811 | 4 972 717 |
| Total capital ratio, % | 17,6% | 18,2% | 19,7% | 16,4% | 18,9% |
| *Capital base in relation to risk-weighted assets | | | | | |
| Credit quality | | | | | |
| Loan loss ratio, net, % | 3,3% | 4,5% | 2,3% | 2,2% | 2,1% |
| *Loan losses in relation to loans to the public | | | | | |
| Share of impaired loans, % | 5,2% | 4,5% | 4,1% | 3,0% | 3,1% |
| *Impaired loans, net, in relation to loans to the public | | | | | |
| Other | | | | | |
| Average number of employees | 452 | 466 | 466 | 397 | 420 |

Income Statement

| TSEK | Note | 2021 | 2020 |
|--|------|------------|------------|
| Interest income | 3 | 3 189 771 | 3 384 533 |
| Interest expenses | 3 | -219 681 | -261 135 |
| Net interest income | 3 | 2 970 090 | 3 123 397 |
| Commission income | | 750 803 | 770 567 |
| Commission expenses | | -425 209 | -455 231 |
| Net commissions | | 325 594 | 315 335 |
| Net gain/loss transactions from financial instruments | 4 | -6 755 | -9 830 |
| Other income | | 77 461 | 23 383 |
| Total operating income | | 3 366 390 | 3 452 286 |
| Staff costs | 6 | -544 539 | -539 955 |
| Other general administrative expenses | 7 | -763 414 | -785 411 |
| Total general administrative expenses | | -1 307 953 | -1 325 366 |
| Depreciation and impairments of tangible and intangible assets | 8 | -23 849 | -37 940 |
| Total operating expenses | | -1 331 802 | -1 363 305 |
| Profit before loan losses | | 2 034 588 | 2 088 981 |
| Loan losses, net | 9 | -1 002 271 | -1 398 800 |
| Operating profit | | 1 032 317 | 690 181 |
| Tax expense | 10 | -186 568 | -157 676 |
| Profit/loss for the year | | 845 749 | 532 504 |

Statement of Comprehensive Income

| TSEK | | 2021 | 2020 |
|---|----|---------|----------|
| Profit for the year recognized within the income statement | | 845 749 | 532 504 |
| Components which will not be reclassified to the income statement | | | |
| Revaluation of defined-benefit pensions | 6 | 13 430 | 6 707 |
| Tax related to the above | 10 | -2 767 | -1 382 |
| Total | | 10 663 | 5 325 |
| Components which have or will be reclassified to the income statement | | | |
| Unrealised changes in fair value | 4 | 14 087 | 4 725 |
| Foreign currency translation differences | | 126 494 | -214 488 |
| Tax related to the above | 10 | -26 777 | 45 395 |
| Total | | 113 804 | 5 325 |
| Other comprehensive income | | 124 467 | -159 043 |
| Total profit | | 970 216 | 373 462 |

Balance Sheet

Assets

| | | 2021 | 2020 |
|---|--------|-------------------|-------------------|
| TSEK | Note | Dec 31 | Dec 31 |
| Assets | | | |
| Deposits | 11 | 4 446 056 | 4 570 206 |
| Loans to the public, net | 12, 13 | 30 474 272 | 31 178 979 |
| Bonds and other interest-bearing securities | 14 | 2 875 442 | 1 878 204 |
| Intangible assets | 15 | 21 197 | 41 296 |
| Tangible assets | 17 | 2 491 | 4 864 |
| Deferred tax assets | 10 | 13 548 | 15 563 |
| Other assets | 18 | 342 189 | 198 020 |
| Prepaid expenses and accrued income | 19 | 72 302 | 74 507 |
| Total assets | | 38 247 497 | 37 961 639 |

Liabilities and Equity

| | | | |
|-------------------------------------|----|-------------------|-------------------|
| Liabilities | | | |
| Amounts owed to credit institutions | 20 | 31 203 598 | 30 940 736 |
| Other liabilities | 21 | 190 337 | 142 827 |
| Accrued expenses and prepaid income | 22 | 269 492 | 253 430 |
| Pension provisions | 6 | 27 953 | 41 579 |
| Other provisions | 13 | 31 465 | 28 632 |
| Total liabilities | | 31 722 846 | 31 407 204 |
| Equity | | | |
| Share capital (5 000 shares) | | 5 000 | 5 000 |
| Fund for development expenditures | | 21 197 | 41 296 |
| Reserves | | -275 257 | -389 060 |
| Retained earnings | | 6 773 711 | 6 897 200 |
| Total equity | | 6 524 651 | 6 554 435 |
| Total liabilities and equity | | 38 247 497 | 37 961 639 |

Notes not directly relating to income statement, balance sheet, cash flow analysis and changes in equity:

Note 1 - Accounting Principles

Note 2 - Risks and Risk Control

Note 5 - Geographic Distribution of Income

Note 16 - Operational Leasing

Note 23 - Assets Pledged and Contingent Liabilities

Note 24 - Assets and Liabilities in Foreign Currency

Note 25 - Capital Adequacy Analysis

Note 26 - Related Parties

Note 27 - Classification and Valuation of Financial Assets and Liabilities

Note 28 - Specifications in Cash Flow

Note 29 - Proposal for the Treatment of Current Year's Earnings (SEK)

Note 30 - Significant Events after Year End

Note 31 - Information regarding the Parent Company

Statement of Changes in Equity

| TSEK | Restricted equity | | Non-restricted equity | | | Total Equity |
|--|-------------------|-----------------------------------|--------------------------|--------------------|-------------------|--------------|
| | Share capital | Fund for development expenditures | Foreign currency reserve | Fair value reserve | Retained earnings | |
| Opening balance January 1, 2020 | 5 000 | 121 759 | -211 745 | -12 948 | 6 245 678 | 6 147 744 |
| Translation differences | | | | | 11 539 | 11 539 |
| Adjustment previous years | | | | | 21 691 | 21 691 |
| Transfer to/from restricted equity | | -80 463 | | | 80 463 | - |
| Total comprehensive income for the year | | | -168 588 | 4 220 | 537 830 | 373 462 |
| <i>of which recognized in income statement</i> | | | | | 532 504 | 532 504 |
| <i>of which recognized in other comprehensive income</i> | | | -214 488 | 4 725 | 6 707 | -203 056 |
| <i>of which tax recognized in other comprehensive income</i> | | | 45 900 | -505 | -1 382 | 44 013 |
| Closing balance December 31, 2020 | 5 000 | 41 296 | -380 333 | -8 728 | 6 897 201 | 6 554 435 |
| Opening balance January 1, 2021 | 5 000 | 41 296 | -380 333 | -8 728 | 6 897 201 | 6 554 435 |
| Dividends | | | | | -1 000 000 | -1 000 000 |
| Transfer to/from restricted equity | | -20 099 | | | 20 099 | - |
| Total comprehensive income for the year | | | 103 348 | 10 456 | 856 412 | 970 216 |
| <i>of which recognized in the income statement</i> | | | | | 845 749 | 845 749 |
| <i>of which recognized in other comprehensive income</i> | | | 126 494 | 14 087 | 13 430 | 154 011 |
| <i>of which tax recognized in other comprehensive income</i> | | | -23 146 | -3 631 | -2 767 | -29 544 |
| Closing balance December 31, 2021 | 5 000 | 21 197 | -276 985 | 1 728 | 6 773 711 | 6 524 651 |

Equity Classes

Share capital consists of 5 000 shares with quota value of 1 000 SEK. Fund for development expenditures, classified as restricted equity, increases by the amount internally developed intangible assets capitalized for the year. The Fund is reduced with the yearly depreciation and impairment related to the intangible assets accumulated within the Fund.

Foreign currency translation reserve is related to currency revaluation of the branches' balances from their functional currency to their presentation currency. Fair value reserve consist fair value changes of the bond portfolio.

Statement of Cash Flow

| TSEK | Note | 2021 | 2020 |
|--|------|------------|-----------|
| Operating activities | | | |
| Operating profit/loss | | 1 032 317 | 690 181 |
| Adjustments for non-cash items | 28 | 416 809 | 647 177 |
| Taxes paid | | -289 748 | -163 080 |
| Cash flow from operating activities before working capital changes | | 1 159 378 | 1 174 278 |
| Cash flow from changes in working capital | | | |
| Increase/decrease in loans to the public | | 901 956 | -833 842 |
| Increase/decrease in other assets | | -16 783 | 244 222 |
| Increase/decrease of bonds and other interest-bearing securities | | -947 049 | 742 622 |
| Increase/decrease other liabilities | | 4 680 | -135 870 |
| Cash flow from operating activities | | -57 196 | 17 133 |
| Investing activities | | | |
| Purchase of intangible assets | | -428 | -4 997 |
| Purchase of tangible assets | | -91 | -140 |
| Cash flow from investing activities | | -519 | -5 137 |
| Financing activities | | | |
| Dividends | | -1 000 000 | |
| Increase/decrease of borrowing | | -300 376 | -37 191 |
| Cash flow from financing activities | | -1 300 376 | -37 191 |
| CASH AND CASH EQUIVALENTS AT THE BEGINNING OF YEAR | | 4 570 206 | 3 501 872 |
| CASH FLOW FOR THE YEAR | | -198 712 | 1 149 082 |
| Exchange rate differences on cash and cash equivalents | | 74 562 | -80 749 |
| CASH AND CASH EQUIVALENTS AT END OF YEAR | | 4 446 056 | 4 570 206 |

Comments on the Cash Flow Statement

The cash flow statement shows the receipts and disbursements during the year as well as cash and cash equivalents at the beginning and end of the year. The cash flow statement is reported using the indirect method and is divided into receipts and disbursements for operating activities, investing activities and financing activities.

Operating Activities

Cash flow from operating activities is based on operating profit for the year. Adjustments are made for items not included in the cash flow from operating activities. Changes in assets and liabilities from operating activities consist of items that are part of normal business activities - such as loans to and borrowings from the public and credit institutions - and that are not attributable to investing and financing activities. Cash flow includes interest received to an amount of 3 185m SEK.

Investment Activities

Investment activities consists of the purchase and sale of fixed assets.

Financing Activities

Net change in borrowing with shorter terms and higher turnover is included in increase/decrease in borrowing from credit institutions. Cash flow includes interest payments of long term lending to the amount of 215m SEK.

Reconciliation of liability arising from financing activities. Opening balance 2021, 30 941m SEK, cash flow -300m SEK, exchange rate differences 563m SEK on the ingoing balances, closing balance 31 204m SEK.

Cash and Cash Equivalents

Cash and cash equivalents consists of cash and balances with Swedbank AB.

Notes

The Annual Report is submitted as of December 31, 2021 for Entercard Group AB, corporate identity number 556673-0585, maintains its registered office in Stockholm. The address to the head office is Klarabergsgatan 60, 111 21 Stockholm.

Note 1 Accounting Principles

Basis of the Statements of Account

The accounting policies applied are consistent with Swedish Law of Annual Accounts in Credit Institutions and Securities Companies (ÅRKL) as well as the rules and regulations issued by the Financial Supervisory Authorities (Finansinspektionen) FFFS 2008:25, including changing regulations, and the Council for Financial Reporting Board's recommendation RFR 2 accounting for legal entities. The company applies thereby with so called limited-by-law IFRS and refers to standards that have been adopted for use with the limitations of the ÅRKL, FFFS 2008:25 and RFR 2.

The annual accounts have been approved for issue by the Board on April 5th, 2022. The income statement and balance sheet are subject to approval at the Annual General Meeting on April 6th, 2022.

Statements are presented in Swedish krona and all values are rounded to thousand kronor (tSEK) unless otherwise noted.

Changes in Accounting Principles and Disclosures

Entercard has not adopted any new accounting pronouncements and changes for the financial reporting for 2021.

Other IFRS Amendments

Any other amended IFRS standards or interpretations than the aforementioned have not been applied nor had an impact on the company's financial position, result, cash flow or disclosures.

New Standards and Interpretations

Standards, amendments to standards and interpretations with effective dates from 2021 or later issued by International Accounting Standard Board (IASB) and IFRS Interpretations Committee are expected to be immaterial or not applicable for the financial reporting for Entercard at the time of implementation.

Changes in Accounting Treatment

Historically, when Entercard purchased a bond at premium, the premium was booked through the Other Comprehensive Income account over the lifetime and later reclassified to "Net gain/loss transactions from financial instruments" when the bond was realized. In September 2021 Entercard changed the booking routine such that the amortization of the premium over the bond's lifetime was booked directly as interest expense in the income statement. Accumulated amortization of premium as of September 2021, which was booked as Other Comprehensive Income and amounted to MSEK 22.6, was reclassified to interest expense.

Interest Rate Benchmark Reform – Phase 2: Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16

On 27 August 2020 the International Accounting Standards Board (IASB) published 'Interest Rate Benchmark Reform – Phase 2, Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16' (IBOR reform Phase 2). IBOR reform Phase 2 provides temporary relief to address the accounting issues, which arise upon the replacement of an InterBank Offered Rate

(IBOR) with an alternative nearly risk-free interest rate (RFR). Publication of IBOR reform Phase 2 concludes the IASB's work to respond to the effects of IBOR reform on financial reporting. The effective date of the IBOR reform Phase 2 amendments is for annual periods beginning on or after 1 January 2021, with early application permitted.

For the purposes of these financial statements, Entercard has adopted the IBOR reform Phase 2 amendments in its financial statements. Additional information is disclosed in note 2.

Critical Judgements and Estimates

The presentation of financial reports in conformity with IFRS demands that the company makes judgements and estimates that affect recognized amounts for assets and liabilities as of the closing day and for recognized income and expenses during the report period.

The executive management continuously evaluates these judgements and estimates including: assessments of impairment credit losses (note 2 and 13) and variable pay (note 6). The judgements and estimates affecting the financial report are further described in respective sections in note 1.

During 2021 Entercard changed the amortization period for Agent fees on loans. Amortization period was changed from 4 to 5 years after new data indicated that the lifetime of the loan is longer than 5 years. Other than this, no significant changes have been made to the critical judgements and estimates compared with December 31, 2020.

Significant Accounting Policies

Presentation of Financial Statements (IAS 1)

Financial statements are a structured presentation of a company's financial position, financial results and cash flows, useful for financial decisions. The financial statements also convey the results of the executive management's administration of the resources entrusted to them. Complete financial statements consist of a balance sheet, statement of comprehensive income, statement of changes in equity, cash flow statement and notes. Entercard presents the statement of comprehensive income in the form of two statements. A separate income statement is presented, containing all revenue and expense items, provided a special IFRS does not require or allow otherwise. If an IFRS standard requires or allows something else this is reported in Other Comprehensive Income. The statement of comprehensive income contains the profit or loss recognized in the income statement as well as components included in other comprehensive income.

Statement of Cash Flows (IAS 7)

The statement of cash flow prescribes an entities change in cash and cash equivalents during a period. Entercard discloses information about changes in their financing liabilities arising from financing activities, including changes from cash flows and non-cash.

Assets and Liabilities in Foreign Currency (IAS 21)

The financial statement is presented in Swedish kronor (SEK) which is also functional currency and presentation currency. Functional currency refers to the currency primarily used in the primary economic environments in which the company carries out its operations.

Transactions in other currencies than the functional currency, foreign currency, are initially recognized at the exchange rate prevailing at the day of transaction. The financial information for each entity in the group are presented according to the currency that is reflective of that local environment. Assets and liabilities in branches with other functional currency than SEK are translated to reporting currency at the rates prevailing on closing day. The income statement is translated at each individual transaction's exchange rate. For practical reasons, an average exchange rate is used for the period. Occurred exchange rate differences are recognized in other comprehensive income.

Financial Instruments, (IFRS 9)

Recognition

Entercard recognizes a financial asset or a financial liability in the statement of financial position when Entercard becomes a contractual party of the provision of the instrument according to IFRS 9.

Classification and Measurement

Financial Assets

The company's principles for classification and measurement of financial assets is based on an assessment of both (i) the company's business model for the management of financial assets, and (ii) characteristics of the contractual cash flows from the financial asset.

The following financial assets are measured at amortized cost as the assets are held within a business model whose objective is to hold financial assets in order to collect the contractual cash flows, and to the agreed terms of the assets at specified dates give rise to cash flows that are only payments of principal and interest on the outstanding principal amount;

- Deposits
- Loans to the public
- Other financial assets

Loans to the public consist of both consumer loan balances and credit card balances. Spending on credit cards that is not repaid completely, results in a receivable, which is identified as a loan to the public.

Interest income on deposits and loans to the public are recognized in the income statement as interest income when they are earned, meaning that interest income is accrued to the attributable period according to the effective interest rate method. Interest on balances sent to debt collecting agency are recognised when income are earned.

Other financial assets are measured at amortized acquisition cost. Since the remaining lifetime period is short and the discount effect is assessed not to materially influence the financial reporting, the assets is valued to nominal value without discounting. Impairment is performed per balance item.

The following financial assets are measured at fair value through other comprehensive income as the financial assets are held within a business model whose objective can be achieved both by collecting the contractual cash flows, and sell the assets, and to the contractual terms of the assets at specified dates give rise to cash flows that are only payments of principal and interest on the outstanding principal amount.

- Bonds and other interest bearing securities

Valuation is carried out at fair value with unrealized changes in value reported in Other comprehensive income. The unrealized changes are accumulated in the Fair value reserve. Upon disposal, realized change in value is recognized in the income statement on the line Net gain/loss transactions from financial instruments and is thus removed from Other comprehensive income and the fair value reserve.

Interest income on bonds and other interest bearing securities are calculated according to the effective interest method and are recognised in the income statement as revenue. Impairment losses and any exchange rate fluctuations are recognized in the income statement on the line Net gain/loss transactions from financial instruments. Fair values are categorized at different levels in the fair value hierarchy based on the type of input used in the valuation technique. Because Entercard's instruments in this category are valued at fair value on the basis of the prices on an active market for identical instruments, they are included in level 1. Entercard has no instruments that are categorized in level 2 or level 3.

Financial Liabilities

The following financial liabilities are classified and subsequently measured at amortized cost.

- Liabilities to credit institutions
- Liabilities to suppliers

Liabilities to credit institutions are measured at amortized acquisition cost. Borrowing is typically carrying a varied interest rate. Given the presented background, all recognized values are deemed to equivalent fair value.

Liabilities to suppliers are measured at amortized acquisition cost. The expected maturity of liabilities to suppliers is short, why the value is recognized as a nominal value without discounting or deduction for impairment.

Derecognition

Removal of financial assets occurs when the right to receive cash flows from a financial instrument has expired or when the right to receive cash flows has in all material respects been transferred to another party. Financial liabilities are removed from the balance sheet when the debt is extinguished by the agreement being completed, cancelled or terminated.

Reclassification

If the company changes its business model, a reclassification will be carried out and reported. However, such changes are expected to occur very rarely. Such changes are determined by the company's executive management as a result of external or internal changes and must be significant to the company's business and shown to external parties.

Provision for Credit Loss (IFRS 9)

Deposits and loans to the public, classified at amortized cost are recognized on the balance sheet on the settlement day. Loans are initially recognized at acquisition cost, which consists of the loan amount paid out less fees received and costs constituting an integral part of the return. The interest rate that produces the loan cost as a result of the calculation of present value of future payments is considered the effective acquisition rate. Recognized interest rate includes interest payments received and the change in the loan's amortized cost during the period, which produces a consistent return.

Credit impairment provisions are recognized on the following financial instruments: financial assets that are measured at amortized cost and irrevocable loan commitments. Credit impairments provisions are measured according to an expected credit loss model and reflect an unbiased and probability-weighted amount that is determined by evaluating a range of possible outcome and considering all reasonable and supportable information available at the reporting date. Such provisions are measured according to whether there has been a significant increase in credit risk since initial recognition. All Entercard credit exposures are allocated into one of three "stages", according to the IFRS 9 standard:

Stage 1

As soon as a financial instrument is originated or purchased, 12-month expected credit losses are recognized and a loss allowance is established. This serves as a proxy for the initial expectations of credit losses.

For financial assets, interest revenue is calculated on the gross carrying amount (i.e. without adjustment for expected credit losses).

Stage 2

If the credit risk increases significantly and the resulting credit quality is not considered to be low credit risk, full lifetime expected credit losses are recognized. Lifetime expected credit losses are only recognized if the credit risk increases significantly from when the entity originates or purchases the financial instrument. Days past due is used as a backstop which means that all accounts that are more days past due than the respective threshold are defined as being in stage 2, regardless of change in probability of default. The calculation of interest revenue on financial assets remains the same as for Stage 1.

Stage 3

If the credit risk of a financial asset increases to the point that it is considered credit-impaired, interest revenue is calculated based on the amortized cost (i.e. the gross carrying amount adjusted for the loss allowance). Lifetime expected credit losses are still recognized on these financial assets.

Reporting of Expected Credit Losses – Loans to the Public

The standard states that provisions for expected credit losses are recognized for all items in the balance sheet measured at amortized cost. Expected credit losses for loan commitments given, undrawn committed credit line, are recognized under provisions.

Calculation of expected credit loss provisions is based on data generated in existing internal risk classification models. The assets' contracted cash flows are used when calculating credit loss allowances. The present value of the expected credit loss ("Expected Credit Loss" - ECL) is calculated by summing up the present value of the expected exposure at default ("Exposure at Default-EAD) at each time in the respective cash flow multiplied by the probability of default ("Probability of Default" - PD), and loss given default (the "Loss Given Default" - LGD). Even though the parameters are defined the same as in the application of internal rating models for solvency purposes, the parameters have been determined differently for accounting purposes to reflect the neutral and objective assumptions on cash flows and expected losses. The effective interest rate of the exposure is applied as discount rate. The parameters are forward-looking and based on aggregated various macroeconomic scenarios.

At the time of the initial recognition, the company reports the present value of the statistically expected credit losses for the next 12 months (stage 1). If there is a significant increase in credit risk since the initial recognition, the expected credit loss provision for the exposure is calculated and accounted for by the expected time to maturity or for the estimated time horizon to default if the exposure has no definite time to maturity (stage 2). A significant increase in credit risk is considered to have occurred after the initial recognition of the credit when the customer is 30 days late on payments or when the current internal credit rating is significantly worse than the original according to internally agreed criteria. If the internal rating at a later stage has improved enough to allow a significant increase in credit risk no longer exists when compared with ratings in the initial report, the credit will be returned to stage 1.

A loan loss provision is accounted for the remaining life of impaired credit exposures (previously known as impaired loans) when one or more events that have a negative impact on the estimated future cash flows of the financial asset has occurred (stage 3). A loan is considered impaired based on the conditions as per previous principles definition of

impaired loans, which is, when it is 90 days late in payments or where there is other evidence in the form of observable data about the following events:

- a) Significant financial difficulty of the issuer or borrower.
- b) The lender or the borrower has, financial or contractual reasons relating to the borrower's financial difficulty, granting a significant concession to the borrower that the lender would not otherwise consider.
- c) It is highly likely that the borrower will go into bankruptcy or other financial reconstruction

Impairment of Bonds and Other Interest-bearing Securities

Securities measured at fair value through other comprehensive income shall account for expected credit loss provision. The securities are measured at fair value in the balance sheet, this implies that a change in fair value due to changes in credit risk is recognized as profit or loss. The company's investment guidelines states that investments in securities is conducted with external investment classifications that meets the requirements for low credit risk portfolio. Based on the investment guidelines, these securities are within stage 1 and probability of default is estimated for the coming 12 Months. The Treasury Department continuously assess the impairment need.

Impairment is not reported on these instruments as the portfolio has low credit risk and the value is not significant.

Reporting of Expected Loan Losses – Lending to Credit Institutions

Entercard's deposits are within the scope of accounting of expected credit losses. Since all deposits are repayable on demand and deposits are only made to Swedish credit institutions with a good rating, the expected loan losses amount to only insignificant amounts.

Reporting in the Income Statement and Balance Sheet

Assets and liabilities are reported gross with the exception of when there is a legal right and an intention to settle these net.

The loss reserves are reported as follows in the balance sheet;

- For assets reported at amortized cost; as impairment of the assets reported value
- Loan commitments are reported on the balance sheet, other provisions. Changes in the credit loss provision are recognized in the income statement on the line loan losses net.

Intangible Assets (IAS 38)

Intangible assets consist of internally developed and acquired IT-systems and license costs deemed of significant value for the operations the coming years. Other expenses for development and maintenance are expensed when they arise.

The recognized value represent acquisition cost less accumulated depreciation and impairment. A linear depreciation over four years for IT development and three years for licenses exceeding the expected useful life time of the asset is applied. The useful life is reassessed annually.

Entercard recognizes internally developed and acquired IT-systems and licences only if they meet the qualifying criteria about identifiability, future economic benefit and readily measurement of the costs. Internally developed IT-systems are only recognised if the asset arise from the development phase and the asset will be available for use or sale.

Internally developed IT-systems for a year are added to Fund for development expenditures, classified as restricted equity. The Fund is reduced with the yearly depreciation and impairment related to the internally developed IT-systems within the Fund.

Tangible Assets (IAS 16)

Tangible Assets, such as inventories for own use, are recognized at acquisition cost less accumulated depreciation and impairment. Depreciation is assumed when the asset is ready to be used and is systematically realized over the useful life.

The expected useful life of inventories is five years and their residual value is zero. IT and office equipment inventory is depreciated over five years and their residual value is zero.

Impairment (IAS 36)

The company periodically assesses whether there are indications of diminished value for assets. If such indications exist, an impairment test is conducted by estimating the recoverable amount of the asset. The recoverable amount is the higher of the asset's net selling price or value in use.

Impairment is recognized on the financial statement if the recoverable amount is less than the book value of the asset. Impairments are only reversed if there were changes in the estimates used when the impairment was recognized. Impairments of tangible and intangible assets are recognized separately in the balance sheet.

Leases (IFRS 16)

Entercard does not apply IFRS 16 as legal entity according to the exemption in RFR 2. Instead, leases are recognized as an expense on a straight-line basis over the lease period in accordance to RFR 2. Entercard operates solely as a lessee. See note 16 for specification of leases.

Revenues (IFRS 15)

Revenues are recognized at fair value of what has been acquired. Revenue is recognized at the time when the control of the service is transferred to the customer.

Commission Income

Commission Income, primarily including annual fees and transactional fees are recognized as revenue in direct connection to the time of the transaction.

Employee Benefits (IAS 19)

The company's post-employment benefits, which consists of pension obligations, are classified as either defined contribution plans or defined benefit plans. In defined contribution plans the company pays contributions to a separate legal entity, and the risk of change in value until the funds are paid out rests with the employee. Thus, the company has no further obligations after the fees have been paid. Other pension obligations are classified as defined benefit plans. Premiums for contribution benefit plans are recognized as an expense after an employee has rendered his or her services.

Norwegian defined benefit plans are accounted according to IAS 19 as defined benefit plans. The present value of the pension obligations is calculated and recognized as provisions. The calculation is made according to the so called Projected Unit Credit Method. The method entails that future benefits are attributed to periods of service. The income statement, staff costs, is charged with the net of service costs, interest on obligations and the anticipated return on plan assets. The calculations are based on the company's actuarial assumptions, which are the company's best estimate of future developments. In cases where the actual outcome deviates or assumptions have changed, so-called actuarial gains and losses arise. The net of actuarial gains and losses are

recognized as revaluations of defined benefit pension plans in other comprehensive Income. There, the difference between the actual return and estimated interest income on plan assets is recognized as well.

Entercard recognizes pension costs for the Swedish employees as benefit pension plan. According to the Act of Safeguarding Pension Benefits, which means that they are recognized as defined contribution plans. Premiums paid to defined contribution plans are expensed when an employee has rendered his/her services.

Salary and other short-term remuneration are expensed in the period earned by the employees. Variable pay is earned and calculated based on the employees individual targets and the Company's overall performance, and is paid in subsequent years.

Tax (IAS 12)

The income tax consists of current tax and deferred tax. Deferred tax refers to tax on the difference between carrying amount and tax base, which in the future serves as basis for future tax. On closing day, legally determined tax rates are used for calculations. The company's deferred tax assets and tax liabilities are calculated nominally with each respective country's tax rate for the consequent year. Deferred tax assets are netted against deferred tax liabilities for the branches that have offsetting rights. Income taxes are recognized in the profit and loss statement with the exception of tax attributable to items that are recognized directly as other comprehensive income or equity.

The parliament have lowered the income tax rate for corporates in Sweden from 22% to 21,4% as of January 1, 2019. The corporate tax will be reduced gradually from 2019 to 2021 when the corporate tax estimate to be 20,6%. When deferred tax is calculated, Entercard uses 20.6%.

Note 2 Risks and Risk Control

General

Entercard defines risk as a potentially negative impact on Entercard's value that can arise due to current internal processes or future internal and external events. The concept of risk comprises both the likelihood that an event will occur and the impact it would have on Entercard. To achieve Entercard's business goals regarding growth, profitability and economic stability, it is necessary to continuously balance the goals against the risks in the business.

The comprehensive set of rules regarding internal governance and control is one of the fundamental instruments for the Board of Directors and Senior Management. The Board of Directors sets the maximum risk level by setting the risk appetite and by assigning the responsibilities and authorities regarding risk management. The assignment defines the structure for decision making in risk areas. The decision makers are the Board of Directors, the CEO and the person who is responsible for each business unit. Entercard follows the three lines of defence model.

Risk management is executed within each business unit, under the supervision of, and communication with, the Risk Control function and other staff functions.

The Risk Control function continuously monitors and reports to the CEO and Board of Directors on risk topics. Entercard has outsourced its internal audit function, which on behalf of the Board of Directors evaluates Entercard's internal control framework to ensure that it is effective and efficient.

The Board of Directors is accountable for ensuring that Entercard's operations are pursued in compliance with regulatory requirements. The CEO is responsible for ensuring that there is a Compliance Function in place to support the business to stay compliant with regulatory requirements applicable to the licenced business.

Credit Risk and Counterparty Credit Risk

Credit risk and counterparty credit risk captures the exposure that counterparties cannot fulfil their payment obligations, resulting in that Entercard receives payment too late or not at all. Entercard's lending is striving towards ambitious objectives in terms of ethics, responsible lending, credit quality and control. Even though credit risk, through retail lending, is the Group's largest risk exposure, credit losses in relation to the outstanding balances are relatively small.

Credit risk also includes concentration risk, i.e. large exposures or concentrations in the credit portfolio to specific counterparties, sectors or geographic areas. Entercard's concentration risk is primarily in the form of geographic concentration, as Entercard offers retail lending in Scandinavia. The lending portfolio consists of unsecured lending and is spread out on a large number of borrowers. The continuous follow-up is still showing a relatively low risk.

Entercard conducts active monitoring and optimisation of the portfolios' credit risk. The risk is managed so that the decision to grant credit is based on good grounds to expect that the borrower can fulfil his or her commitment. The assessment is done through general credit rules as well as credit scoring models to measure each counterparty's ability to fulfil payment obligations.

The credit risk is constantly monitored to ensure that counterparties are fulfilling their commitments towards Entercard. In case of a late payment or an assessment that the counterparty is not able to fulfil the commitment, the credit card will be blocked. Follow-ups are additionally made from a credit portfolio point of view in each country with focus within and between different risk groups.

Entercard has also, to a limited extent, an investment risk through a buffer in liquid assets, held to mitigate Entercard's liquidity risk. The credit quality of these assets is very high and mainly consists of exposures to municipalities, governments and credit institutions. Entercard is not using derivatives and is therefore not exposed to counterparty credit risk in that area.

| Financial assets, book value | 2021 | 2020 |
|---|------------|------------|
| Deposits | 4 446 056 | 4 570 206 |
| Loans to the public, net | 30 474 272 | 31 178 979 |
| Bonds and other interest-bearing securities | 2 875 442 | 1 878 204 |
| Current assets | 3 104 | 3 869 |
| Total | 37 798 874 | 37 631 258 |

Expected Credit Loss

Impairment levels are assessed based on the Expected Credit Loss (ECL) methodology. The measurement of ECL uses three main components: Probability of Default (PD), Exposure at Default (EAD), Loss Given Default (LGD). ECL is the product of these three components.

At the reporting date provisions are calculated on the following basis and segments: 12 month ECL where there has been no significant increase in risk since initial recognition (Stage 1); lifetime ECL where there has been a significant increase in risk since initial recognition (Stage 2); Credit Impaired (Stage 3). For off-balance sheet exposures, EAD is calculated by using a credit conversion factor (CCF) estimating the future utilisation level of unutilised amounts.

Definition of Default, Credit Impaired and Write-off

All accounts 90 days past due (DPD), as per IFRS9 requirements, or indicating an unlikelihood to pay are considered defaulted. Credit Impaired is when the account / exposure has defaulted based on the above definition. Defaulted accounts / exposures are written-off after

- completion of Entercard's recoveries processes, defined as the point when all attempts at recovery have been exhausted and there is no reasonable expectation of further recovery,
- a specific event (deceased, insolvency) or
- following the sale of a defaulted exposure to a third party. Recovery can continue post write-off providing the debt has not been subject to a court decision or is not time barred based on local law. Subsequent recoveries on previously written off exposure are credited to impairment.

Definition of Lifetime

Lifetime is used in the measurement of ECL of Stage 2 accounts. This is restricted to the contractual life (taking into account historic overpayment) for Loans. For Credit Cards, where there is no contractual life, the lifetime is defined as the behavioural life of the asset, which is estimated to be 24 months.

Modelling and Estimation Techniques

Inputs used in the measurement of ECL vary by market and product, and are either a bespoke quantitative model built for the purpose of ECL, a recalibration of an existing quantitative model to the required default and outcome definitions, a quantitative estimate based on observed outcomes or market based benchmarks.

Probability of Default – In all market and product segments characteristics relating to observed customer behaviour (payment rates, outstanding balance, usage) are used as primary inputs into the predictive models used for PD estimates.

Exposure at Default – A differentiated approach is adopted by product.

1) Cards - Credit Conversion Factors (CCF) are calculated to estimate the proportion of the current unutilised limit which will be utilised (and therefore the total limit utilised) at the outcome point.

2) Loans – Amortisation schedules, based on contractual monthly payment amount and residual balance (thus taking into account historic overpayments), are calculated at an account level to provide an estimate of the outstanding exposure at every future outcome period.

Loss Given Default - Loss Given Default rates are reviewed/updated each quarter based on the prices from existing Forward flow debt sale contracts, third party expert inputs, expert judgement taking into consideration extraneous factors that may impact debt sale prices, and

internal alignments. LGDs go through a governance process of review and approval in an Impairment committee on a quarterly basis. For portfolios where debt sales contracts are not in place for the FY2022, Entercard has used the most recent debt sale prices as a benchmark and placed appropriate haircuts on these, based on expert judgement, to determine the LGDs.

Measuring a Significant Change in Risk

For Credit Cards, at the reporting date, a comparison of the latest PD with the origination PD at the point of recognition is made. Thresholds based on the absolute and relative change in this PD determine whether that asset is placed in Stage 2. As a backstop, accounts more than 30 DPD are placed in Stage 2.

For Loans, due to relative immaturity of the portfolio, any account with a current or recent missed payment (regardless of whether the missed payment has been collected) is placed in Stage 2. Any account more than 30 DPD will therefore already have satisfied the significant change definition, and will continue to fulfil this until 6 months have passed since the last time in 30 DPD status. A non-defaulted account no longer satisfying the significant change in risk criteria (including the backstop) transitions back to Stage 1.

There is no specific low risk exemption used in the significant change in risk definition. However, the absolute change in PD tolerance separates those customers with a strong capacity to meet their contractual repayments.

Forward Looking Information

Entercard utilises a consensus view of the macro outlook, specifically in relation to unemployment rates, in each of its three core markets. Entercard reviews the macroeconomic environment in each market it operates within each quarter and uses consensus forecasts of relevant economic variables, such as unemployment or GDP, to estimate the proportion of assets in default. Those estimates are compared with the expected loss calculations, and if the two diverge outside of pre-defined thresholds, then an overlay to our ECL estimates will be proposed to ensure adequate provision is held. The size of the overlay is based on the judgement of experienced credit managers and endorsed by the Impairment Committee.

In general, a worsening of macroeconomic environment will increase the number of loans migrating from Stage 1 to Stage 2 and increase the estimated credit impairment provisions. In contrast, an improvement in the outlook on forecasted macroeconomic variables or an increase in the probability of the upside scenario occurring will have a positive impact.

In case of LGDs, forward looking information is incorporated by placing appropriate haircuts on the most recent debt price offers available. The haircuts are arrived at by taking a forward looking view using expert judgment of experienced credit managers relying on analysis and market inputs and are approved in the Impairment Committee. One macro event that was assessed in FY2021 is the covid-19 pandemic. The effect on Probability of Default rates was modelled by using macroeconomic forecasts of unemployment rates from various sources viewed as unbiased. Consequentially, an extra overlay was placed to ensure adequate provisions are held. However, the extra overlay has been reduced during the year as a result of lower risks related to covid-19.

The following table presents three cases of expected credit loss as of 31 December 2021. The cases are derived from macroeconomic forecasts carried out in early Q4. Given the worsening covid-19 situation during late Q4 2021 in all three countries it has been decided to take a prudent approach and use the pessimistic scenario for estimation of the expected credit losses.

| | | Expected credit loss | | |
|---------|-----------------|----------------------|---------------------|----------------------|
| Country | | Base scenario | Optimistic scenario | Pessimistic scenario |
| Norway | Credit Card | 230 217 | 229 015 | 231 679 |
| | Instalment loan | 620 838 | 615 323 | 627 545 |
| Sweden | Credit Card | 404 994 | 402 943 | 407 489 |
| | Instalment loan | 1 448 520 | 1 438 374 | 1 460 860 |
| Denmark | Credit Card | 135 118 | 133 003 | 137 689 |
| | Instalment loan | 104 151 | 102 845 | 105 738 |
| Total | | 2 943 838 | 2 921 503 | 2 971 000 |

Loan Modifications

A modification of an account due to the financial stress of the account holder is classed as forbearance. In the event of forbearance, the asset is not considered to have had a material modification and therefore is not derecognised. Any asset subject to forbearance will be held in Stage 2 (unless the asset is Credit Impaired i.e. Stage 3) for the duration of the measure or for a 6 month period after which it will be assessed against the standard Stage criteria.

Concentration Risk

Credit risk also includes concentration risk, i.e. large exposures or concentrations in the credit portfolio to specific counterparties, sectors or geographic areas. Entercard's concentration risk is primarily in the form of geographic concentration, as Entercard offers retail lending in Scandinavia. The lending portfolio consists of unsecured lending and is spread out on a large number of borrowers. The continuous follow-up is still showing a relatively low risk.

Investment Risk

Entercard has also, to a limited extent, an investment risk through a buffer in liquid assets, held to mitigate Entercard's liquidity risk. The credit quality of these assets is very high and mainly consists of exposures to municipalities and governments. Entercard is not using derivatives and is therefore not exposed to counterparty credit risk in that area.

Market Risk

Market risk refers to the risk that the market value of a financial instrument or future cash flows from a financial instrument is affected by market price changes.

Entercard is exposed to market risk in the form of interest rate risk and currency risk.

The below sensitivity analysis shows the impact on the value of assets and liabilities when market interest rates increase/decrease by one

percentage point. The total shows the effect of a parallel shift of the same size.

Interest rate risk is the exposure if fixing periods for assets and liabilities differ. Entercard minimises this risk by matching the interest fixing periods on liabilities to the interest fixing periods on assets.

Since Entercard's interest rate risk is deemed low and is continuously monitored by both the Treasury and the Risk Control function. Entercard does not use derivatives and does not take active positions in the fixed income market.

Impact on the net value of assets and liabilities if the market interest rate increases/decreases by one percentage point

| TSEK | Market interest rate -1 percentage point | | Market interest rate+1 percentage point | |
|-------------|--|--------|---|-------|
| | 2021 | 2020 | 2021 | 2020 |
| < 3 Months | 301 | -1 724 | -297 | 1 705 |
| 3-6 Months | -13 | 11 | 13 | -11 |
| 6-12 Months | -314 | 791 | 325 | -778 |
| Total | -27 | -922 | 41 | 916 |

The table below shows the effect on the net interest income over a 12-month period in the case of an increase/decrease in the interest rate curve by one percentage point. The calculation is based on average earned interest balances and funding balances.

| TSEK | Interest rate -1 percentage point | Interest rate +1 percentage point |
|---------------------|-----------------------------------|-----------------------------------|
| Interest income | -262 172 | 262 172 |
| Interest expenses | 310 722 | -310 722 |
| Net interest income | 48 549 | -48 549 |

Entercard is exposed to currency risk as a part of the own funds are held in Norwegian Kroner, and to a limited extent in Danish Kroner. The risk materializes during the translation of the branches' equity to Swedish Kronor.

Basis for the below calculation is equity and result at year end 2021. For the sensitivity analysis of a change in exchange rates of +/- 10 percent, the average exchange rate 2021 has been used.

| TSEK | Foreign exchange rate change +/- 10 percent |
|------------------|---|
| Equity | 138 520 |
| Profit after tax | 26 101 |

Liquidity Risk

Liquidity risk refers to the risk of not being able to meet payment obligations at maturity without a significant increase in cost for obtaining means of payment. Entercard manages its liquidity risk partly through having funding with a relatively long duration, and partly by holding a considerable buffer of liquid assets. The liquid assets consist of interest-bearing securities with high credit quality and high market liquidity, in order to make sure that they can be sold to relatively predictable price in a scenario with limited access to funding. In addition, Entercard has a liquidity buffer account at Swedbank and an overdraft facility at Swedbank.

The Board of Directors decides upon the overall framework for liquidity risk, and reporting to the Board and Senior Management is done continuously from both the Treasury department and the Risk Control function.

Entercard is continuously measuring its survival horizon, i.e. how long Entercard would survive in a scenario with 50% access to funding and a 25% decrease in payment inflow from customers. In addition, the Liquidity Coverage Ratio and the Net Stable Funding Ratio is calculated in accordance to the EU Commission's delegated act. Per December 31, 2021, the survival horizon, in a scenario with a very limited access to funding and significantly decreased inflows from customers, was 131 days for SEK, 150 days for NOK and 183 days for DKK, to be compared with the risk appetite, decided by the Board, of 60 days. At the same time, the Liquidity Coverage Ratio was 290 % in SEK, 415 % in NOK and 357 % in DKK, to be compared with the regulatory requirement of 100%. Entercard's NSFR as per December 31, 2021 was 124 % in SEK, 144 % in NOK and 136 % in DKK, to be compared with the regulatory requirement of 100%.

In the below summary of maturities, the non-discounted contractual cash flows are distributed from remaining time to maturity. The difference between undiscounted contractual cash flows and booked values are immaterial, therefore the values presented below equals booked values.

| Remaining maturity 2021 | <3 Months | 3-12 Months | 1-5 Years | 5-10 Years | 10-15 Years | No maturity | Total |
|---|------------|-------------|------------|------------|-------------|-------------|------------|
| Deposits | 4 446 056 | | | | | | 4 446 056 |
| Loans to the public, net | 15 974 695 | 3 556 | 504 782 | 3 152 861 | 10 838 379 | | 30 474 272 |
| Bonds and other interest-bearing securities | | 130 364 | 2 013 982 | 731 096 | | | 2 875 442 |
| Prepaid expenses and accrued income | 14 275 | 58 028 | | | | | 72 302 |
| Other assets | 286 494 | 13 548 | 55 694 | | | 23 688 | 379 425 |
| Total assets | 20 721 520 | 205 495 | 2 574 459 | 3 883 957 | 10 838 379 | 23 688 | 38 247 497 |
| Amounts owed to credit institutions | 4 038 204 | 5 512 672 | 21 652 722 | | | | 31 203 598 |
| Other liabilities | 221 802 | | 27 953 | | | | 249 755 |
| Accrued expenses and prepaid income | 84 527 | 172 204 | 12 761 | | | | 269 492 |
| Equity | | | | | | 6 524 651 | 6 524 651 |
| Total liabilities and equity | 4 344 533 | 5 684 876 | 21 693 437 | | | 6 524 651 | 38 247 497 |
| Remaining maturity 2020 | | | | | | | |
| Deposits | 4 570 206 | | | | | | 4 570 206 |
| Loans to the public, net | 16 044 791 | 5 081 | 617 546 | 3 400 307 | 11 111 255 | | 31 178 980 |
| Bonds and other interest-bearing securities | | 104 536 | 1 773 668 | | | | 1 878 204 |
| Prepaid expenses and accrued income | 12 728 | 61 779 | | | | | 74 507 |
| Other assets | 134 904 | 15 563 | 63 116 | | | 46 160 | 259 743 |
| Total assets | 20 762 629 | 186 958 | 2 454 330 | 3 400 307 | 11 111 255 | 46 160 | 37 961 639 |
| Amounts owed to credit institutions | 2 068 861 | 11 677 941 | 17 193 934 | | | | 30 940 736 |
| Other liabilities | -37 719 | 209 178 | 41 579 | | | | 213 038 |
| Accrued expenses and prepaid income | 54 298 | 184 065 | 15 066 | | | | 253 430 |
| Equity | | | | | | 6 554 435 | 6 554 435 |
| Total liabilities and equity | 2 085 440 | 12 071 184 | 17 250 580 | | | 6 554 435 | 37 961 639 |

Future expected cash flows are used to assess the appropriate level of liquidity. This ensures that Entercard has adequate means of liquidity to meet its payment and regulatory obligations. Off-balance sheet

exposures are incorporated in the expected future cash flows and consequently accounted for in the liquidity levels. See also note 13 for the off-balance sheet exposures.

Liquidity Reserve and Liquidity Risk

| 2021 All country values presented in SEK | Total | Distribution by currency in SEK | | |
|---|------------------|---------------------------------|----------------|----------------|
| | | SEK | NOK | DKK |
| Securities issued or guaranteed by government or central bank | 130 364 | | | 130 364 |
| Securities issued or guaranteed by municipalities or non-governmental public entities | 1 915 820 | 1 423 088 | 492 732 | |
| Covered bonds issued by others | 720 189 | 327 518 | 392 670 | |
| Securities issued or guaranteed by multilateral development banks | 109 070 | | 109 070 | |
| Total | 2 875 442 | 1 750 606 | 994 472 | 130 364 |
| Distribution by currency, % | | 60,9% | 34,6% | 4,5% |

| 2020 | Total | Distribution by currency in SEK | | |
|---|------------------|---------------------------------|----------------|----------------|
| | | SEK | NOK | DKK |
| Securities issued or guaranteed by government or central bank | 104 536 | | | 104 536 |
| Securities issued or guaranteed by municipalities or non-governmental public entities | 1 052 598 | 861 600 | 190 998 | |
| Covered bonds issued by others | 644 581 | 207 654 | 436 927 | |
| Securities issued or guaranteed by multilateral development banks | 76 490 | | 76 490 | |
| Total | 1 878 204 | 1 069 254 | 704 415 | 104 536 |
| Distribution by currency, % | | 56,9% | 37,5% | 5,6% |

In accordance with the Swedish Financial Supervisory Authority (SFSA) (Sw. Finansinspektionen) FFFS 2010:7 on liquidity risks.

Operational Risk

Operational risk is defined as the risk of loss resulting from; inadequate or failing internal processes, people, systems, or from external events. The definition includes products and services, IT risks, legal risks, internal and external fraud, damage to physical assets and card scheme, compliance and reputational risks, where all operational risk categories can include the compliance risk aspect.

Entercard continually performs self-evaluation of operational risk and control for all processes. There is a comprehensive framework in place to mitigate operational risk, including incident management, business continuity and approval of change process.

Business Risk / Strategic Risk

Business and strategic risk refer to the current and future risk of losses caused by changes in market conditions, the strategic roadmap of Entercard and inaccurate or misguided business decisions. Entercard regularly evaluates business and strategic risks.

Internal Capital and Liquidity Adequacy Assessment and Capital Management

Entercard's internal capital adequacy assessment process (ICAAP) and internal liquidity adequacy assessment process (ILAAP) aims to ensure that the need of capital and liquidity is assessed. The assessment is to

secure that Entercard is adequately capitalized in relation to the solvency related risks that the company is or might be exposed to, and to ensure the company has a satisfactory liquidity buffer to mitigate a scenario with stressed liquidity.

The assessment of the capital and liquidity need is done regularly based on financial goals, risk profile and business strategy, in addition to stressed scenarios defining the need over a forward looking horizon. The assessment is an integrated part of the business development. Besides the continuous monitoring and reporting to meet the regulatory minimum requirements regarding capital adequacy and liquidity coverage, a more detailed assessment is performed and documented at least annually. See note 25 for more information about capital adequacy.

IBOR-Reform

Following the decision by global regulators to phase out IBORs and replace them with alternative reference rates, the Group has performed an assessment on the nature and extent of risks to which it is exposed due to financial instruments that are subject to the interest rate benchmark reform.

IBOR reform exposes the Group to various risks which are managed and monitored closely. These risks include but are not limited to the following:

- Conduct risk arising from discussions with clients and market counterparties due to the amendments required to existing contracts necessary to effect IBOR reform
- Pricing risk from the potential lack of market information if liquidity in IBORs reduces and RFRs are illiquid and unobservable
- Financial risk to the Group and its clients that markets are disrupted due to IBOR reform giving rise to financial losses
- Operational risk arising from changes to the Group's IT systems and processes, also the risk of payments being disrupted if an IBOR ceases to be available

As of 31 December 2021, Entercard's exposure to IBORs is limited to the Nordic IBORs, i.e. STIBOR, NIBOR and CIBOR, which all are or have been reformed, rather than replaced, by the various administrative bodies. In addition, RFRs are or have been implemented as fallback solutions in case a Nordic IBOR ceases to exist.

Following the conclusion of its impact assessment of the IBOR reform, the Group has put in place detailed plans, processes and procedures to ensure a successful completion of transition activities for 2021. As the Nordic IBORs are expected to continue to exist for the foreseeable future, financial instruments which reference those rates will not need to be transitioned to RFRs, unless the market situation changes. Entercard is in the process of updating its existing contracts for appropriate fallback language and will continue to monitor the situation to determine whether a material change in situation has occurred that would require more extensive quantitative disclosures.

Note 3 Net Interest Income

| TSEK | 2021 | 2020 |
|---|------------------|------------------|
| Interest income | | |
| Deposits | - | 1 986 |
| Negative interest on financial liabilities | 328 | 1 209 |
| Loans to the public | 3 161 888 | 3 351 050 |
| Interest-bearing securities | 27 556 | 30 288 |
| Other | | |
| Total | 3 189 771 | 3 384 533 |
| Interest expenses | | |
| Credit institutions | -172 512 | -243 999 |
| Negative interest on financial assets | -4 425 | -3 354 |
| Other | -42 744 | -13 782 |
| Total | -219 681 | -261 135 |
| Total net interest income | 2 970 090 | 3 123 397 |
| <i>Interest margin on loans to the public</i> | <i>11,0%</i> | <i>11,8%</i> |

Where of interest income calculated according to the effective interest rate method to a value of 3 189,8m SEK, and interest expenses to a value of 176,9m SEK.

Note 4 Net Financial Income

| | | |
|--|---------------|----------------|
| Realised gains/losses recognized in profit or loss | 2021 | 2020 |
| Reclassification through Other comprehensive income to this year's profit for realised gains and/or losses | 11 980 | 9 450 |
| Realised gain/loss bonds and other interest-bearing securities | -18 849 | -19 166 |
| Exchange rate profit / loss | 114 | -114 |
| Total realised gains/losses in profit or loss | -6 755 | -9 830 |
| Unrealised gains/losses recognized in Other comprehensive income | | |
| Reclassification through Other comprehensive income to this year's profit for realised gains and/or losses | -11 980 | -9 450 |
| Unrealised changes in value bonds and other interest-bearing securities | 14 087 | 4 725 |
| Total realised gain/loss in Other comprehensive income | 2 107 | -4 725 |
| Total | -4 648 | -14 555 |

According to FI's accounting regulations, exchange rate effects should be reported as net profit from financial transactions and not as other income.

Note 5 Geographic Distribution of Income

| Geographic distribution of income 2021 | Sweden | Norway | Denmark | Total |
|--|------------------|----------------|----------------|------------------|
| Interest income | 1 982 580 | 874 158 | 333 033 | 3 189 771 |
| Interest expenses | -134 152 | -72 329 | -13 200 | -219 681 |
| Commission income | 594 286 | 130 199 | 26 317 | 750 803 |
| Commission expenses | -298 051 | -105 811 | -21 347 | -425 209 |
| Other operating income | 35 399 | 34 700 | 606 | 70 706 |
| Total | 2 180 062 | 860 918 | 325 409 | 3 366 390 |
| Geographic distribution of income 2020 | Sweden | Norway | Denmark | Total |
| Interest income | 1 984 551 | 1 016 350 | 383 632 | 3 384 533 |
| Interest expenses | -138 658 | -115 829 | -6 648 | -261 136 |
| Commission income | 591 733 | 148 372 | 30 462 | 770 567 |
| Commission expenses | -308 153 | -123 246 | -23 833 | -455 231 |
| Other operating income | 5 287 | 9 714 | -1 448 | 13 553 |
| Total | 2 134 760 | 935 361 | 382 165 | 3 452 286 |

Note 6 Staff Costs

| TSEK | 2021 | 2020 |
|--|-----------------|-----------------|
| Salaries and other remuneration | -274 792 | -263 087 |
| Variable pay | -48 777 | -46 669 |
| Pension costs | -70 215 | -71 263 |
| Social insurance charges | -91 670 | -86 264 |
| Education costs | -2 162 | -2 866 |
| Other staff costs | -56 924 | -69 806 |
| Total | -544 539 | -539 955 |
| Salaries, other remunerations and variable pay | 2021 | 2020 |
| Board of Directors, CEO, other senior management | -33 209 | -30 588 |
| Other employees in Sweden | -158 690 | -143 799 |
| Other employees in Norway | -109 149 | -115 099 |
| Other employees in Denmark | -22 521 | -20 271 |
| Total | -323 569 | -309 757 |

No compensation were paid to the Board in 2021.

| Remuneration to the Board of Directors, CEO and other Senior Executives 2021 | Fixed income, wages | Variable pay | Other remunerations and benefits | Pension expenses |
|--|---------------------|--------------|----------------------------------|------------------|
| CEO, Freddy Syversen (01.01.2021 - 31.8.2021) | -3 100 | -2 104 | -251 | -632 |
| CEO, Jan Haglund (01-09-2021 -- 31-12-2021) | -3 348 | -650 | -11 | -111 |
| Group Management | -18 056 | -5 951 | -665 | -5 456 |
| Total | -24 504 | -8 705 | -927 | -6 199 |

| Remuneration to the Board of Directors, CEO and other Senior Executives 2020 | Fixed income, wages | Variable pay | Other remunerations and benefits | Pension expenses |
|--|---------------------|--------------|----------------------------------|------------------|
| CEO, Freddy Syversen | -3 317 | -2 231 | -392 | -3 100 |
| Group Management, 10 persons | -19 962 | -4 100 | -586 | -5 910 |
| Total | -23 279 | -6 331 | -978 | -9 010 |

Information Regarding Senior Executive's

Senior executives are the CEO, as well as members of the Management (Executive Committee). Outstanding loans and credit facilities to senior executives has not been disclosed, since they do not amount to any material amounts.

The company has not pledged any assets or other collateral or committed to contingent liabilities on behalf of any senior executives.

Terms of Employment for the Former Chief Executive Officer

The employment contract of the former CEO has been automatically terminated upon reaching the age of 62 years, i.e. on June 19, 2021. However, he accepted to continue in the CEO role until the new CEO joined on Sept. 1, 2021. From Sept. 1, 2021 until December 31, 2021, the former CEO acted as a Senior Advisor to the newly appointed CEO.

The former CEO is part of the collective defined contribution pension scheme, and has a supplementary defined contribution agreement.

Terms of Employment for the New Chief Executive Officer

The CEO is covered by occupational pension, BTP1 and is eligible for an additional individual pension scheme of 35% of the part of the base salary exceeding the compensation cap of the BTP1 cap. The employment agreement can be terminated by Entercard and the CEO subject to 6 months notice. The CEO is entitled to a severance pay corresponding to 12 months salary, payable in 12 monthly installments over 12 months, after the expiry date of the notice period. The severance pay is not pensionable and gives no entitlement for additional holiday pay. Should the CEO start a new employment during the 12 month period where the severance pay is paid, the severance pay will be reduced with 50% from the start date of a new activity.

| Average number of employees based on 1920 hours per employee | 2021 | 2020 |
|--|------|------|
| Entercard Group AB, Sweden | 274 | 280 |
| Entercard Norway, branch of Entercard Group AB | 154 | 162 |
| Entercard Denmark, branch of Entercard Group AB | 24 | 24 |
| Total | 452 | 466 |
| Number of hours worked (thousands) | 893 | 895 |

Employee turnover was 13,8 %

| | 2021 | | 2020 | |
|---------------------------------|--------|------|--------|------|
| Distribution by gender, percent | Female | Male | Female | Male |
| All employees | 54% | 46% | 57% | 43% |
| Board of Directors | 25% | 75% | 38% | 62% |

Statement of Entercard's Compensation 2021

The Company's overall approach to compensation is that the total compensation must be competitive and conform to market conditions as well as aligned with the requirements in the collective agreements. It also reflects the fundamental values of the Company: passionate, innovative, genuine, and supports the Company's business strategy, targets, long-term interests and vision.

As far as possible, the total compensation should be individually determined based on the employee's role, corporate grade, competence and experience as well as the contribution to the business, both when it comes to the performance (the "WHAT") and behavior (the "HOW"). The compensation process secures a healthy balance between fixed and variable pay, with a maximum percentage of 0% to 50% of the base salary, based on respective corporate grades. The Company believes it is important that compensation works as an incentive for value-creation for the benefit of the long-term sustainable growth of the Company, with a balanced approach to risk-taking, employee satisfaction and well-being, and long-term customer and shareholder value.

The variable pay is linked to individual employee targets and the Company's overall performance. The Board of Directors has the right to take a discretionary decision on whether a part of the variable pay that has been promised, should be held back. Whilst the guiding principle is to reward performance, it is possible that the total variable pay could be set to zero under specific circumstances.

The Company diverges on the variable pay for Identified staff, i.e. staff whose professional activities have a material impact on the business' risk profile. The variable pay program is cash based and the employees do not receive shares in the Company.

Remuneration Committee

The Remuneration Committee is established by the Board of Directors of the Company, and is responsible for preparing, assessing and proposing principles for compensation. The Board of Directors of the Company appoints members of Remuneration Committee, two board members amongst whom the chair alternates; and two representatives of the shareholders, one of whom is a representative of Barclays Principal Investment Limited and one of whom is a representative of Swedbank AB. The representatives shall possess proven experience of remuneration and risk analysis in order to assess if the remuneration scheme is appropriate, and in line with targets, risk tolerance and long-term sustainability.

The Committee convenes three times/year, or with the frequency decided by the chair. During 2021 the Remuneration Committee has had 3 meetings.

Decision-making Process

The principles of variable pay are governed in the Remuneration Policy. This policy is approved by the Board of Directors and includes all employees of the Company. The Chief of Staff is responsible for a recommendation to the Remuneration Committee of any applicable and necessary amendments and additions to the Remuneration Policy, based on a risk-analysis, and on input from the CEO, the Executive Committee, Risk Control, Compliance and Internal Audit. Based on the recommendation of the Remuneration Committee, the Board of Directors will endorse the Remuneration Policy.

Principles of Deferred Payment

For employees identified as Identified staff, 50% of the variable pay will be deferred over a period of two years. The deferred component is not awarded to the employee, until defined conditions have been satisfied by the Remuneration Committee, and confirmed by the Board. The deferred portion is paid out in cash.

Pension Commitment

The number of employees covered by the Entercard benefit scheme as of 31 December 2021 is 84, as well as 3 pensioners and disabled employees.

| | 2021 | 2020 |
|---|---------------|---------------|
| TSEK | Norway | Norway |
| Net pension cost/revenue | -20 105 | -19 503 |
| Net pension cost/revenue (over OCI) | 13 430 | 6 708 |
| Economic assumptions | 2021 | 2020 |
| Discount rate | 1,9% | 1,5% |
| Expected annual salary increase | 2,8% | 2,0% |
| Expected annual G-adjustment | 2,5% | 1,8% |
| Social security tax | 14,1% | 14,1% |
| Actuary assumptions | 2021 | 2020 |
| Applied mortality table | K2013BE | K2013BE |
| Applied disability tariff | IR02 | IR02 |
| Net pension cost defined benefit pension | 2021 | 2020 |
| Net pension liabilities/assets 2021.01.01 | -41 579 | -49 571 |
| Net pension cost | -20 105 | -19 503 |
| Payment | 23 425 | 15 937 |
| Estimation difference loss/gain | 13 430 | 6 708 |
| Exchange rate differences | -3 124 | 4 850 |
| Total | -27 953 | -41 579 |
| Composition of pension assets in percent | 2021 | 2020 |
| Stocks | 9,2% | 6,8% |
| Short term bonds | 19,7% | 20,0% |
| Money market | 8,7% | 11,0% |
| Long term bonds | 27,6% | 30,9% |
| Deposits and receivables | 20,1% | 16,8% |
| Real estate | 14,2% | 13,0% |
| Other | 0,5% | 1,5% |

When the Company calculates the cost and provision of defined benefit pension plan, future assumptions and the pension plan are considered. If the outcome diverges from the calculation, or if assumptions changes, actuarial gains or losses arise. In Norway employees employed before November 1, 2016 have a defined benefit plan, and all new employees joining after November 1, 2016, are offered a defined contribution plan. Some employees who have joined the Company in Norway earlier than November 1, 2016 have voluntarily moved to the defined contribution plan. In Sweden all new employees have a defined contribution plan, with the exception of employees who joined the company before February 1, 2013, who had a defined benefit plan. In Denmark, all employees have a defined contribution plan.

The defined contribution plan means that the employee is entitled to a lifelong pension that corresponds to a certain percent of the annual salary and mainly consists of retirement pension, early retirement and survivor's pension. The defined contribution plan contains a completion to the age retirement pension that is settled in favor for the fees and not preferential. The Company's defined benefit plans are settled through purchases of occupational pension insurances by the external pension scheme provider, and based on agreed rules. The total cost for paid pension for defined contribution plans in 2021 is TSEK 42 038 (for Norway TSEK 8 422, Denmark TSEK 2 356 and for Sweden TSEK 31 260).

Note 7 Other General Administrative Expenses

| TSEK | 2021 | 2020 |
|--|-----------------|-----------------|
| IT expenses | -287 583 | -301 299 |
| Telecommunication, postage | -5 641 | -6 218 |
| Travel, representation | -2 673 | -4 910 |
| Advertising, public relations, marketing | -178 297 | -165 145 |
| Expenses for premises | -53 230 | -51 299 |
| Card expenses | -33 058 | -35 697 |
| Other operating expenses | -158 991 | -164 769 |
| Other expenses | -43 942 | -56 073 |
| Total | -763 414 | -785 411 |

According to agreement Entercard pays Swedbank AB for IT-services as well as other administrative services to the amount of TSEK 9 368,6 (7 975,0).

| Remuneration to the auditors | 2021 | 2020 |
|------------------------------|---------------|---------------|
| PwC | | |
| - Audit engagement | -3 441 | -2 644 |
| - Tax consultancy | | |
| -Other | -1 341 | -3 283 |
| Total | -4 782 | -5 927 |

| Remuneration to the auditors | 2021 | 2020 |
|------------------------------|----------|-------------|
| KPMG AB | | |
| - Audit engagement | - | -684 |
| - Tax consultancy | - | -44 |
| -Other | - | -249 |
| Total | - | -977 |

Note 8 Depreciation and Impairments of Tangible and Intangible Assets

| TSEK | 2021 | 2020 |
|---|---------|---------|
| Depreciation of tangible assets | -2 580 | -2 862 |
| Depreciation of intangible assets | -21 269 | -35 078 |
| Impairment tangible and intangible assets | - | - |
| Total | -23 849 | -37 940 |

Tangible assets useful life are 5 years for furnitures and 3 years for IT-related inventory. The useful life of intangible assets are evaluated to 4 years for projects and 3 years for licenses.

Note 9 Loan Losses, Net

| TSEK | 2021 | 2020 |
|--|------------|------------|
| Loans at amortized cost | | |
| Change in provisions - stage 1 | 171 398 | -265 171 |
| Change in provisions - stage 2 | 74 886 | 8 739 |
| Change in provisions - stage 3 | -618 940 | -391 348 |
| Total | -372 657 | -647 780 |
| The year's write-off for established loan losses | -634 532 | -769 620 |
| Recoveries from previously established loan losses | 7 065 | 14 248 |
| Total | -627 468 | -755 372 |
| Loan losses net, loans at amortized cost | -1 000 124 | -1 403 151 |
| Provisions for commitments, credit limits granted but not utilized | | |
| Change in provisions - stage 1 | 1 895 | 3 946 |
| Change in provisions - stage 2 | -4 041 | 405 |
| Change in provisions - stage 3 | - | - |
| Loan losses net, loan commitments | -2 146 | 4 351 |
| Total loan losses, net | -1 002 271 | -1 398 800 |

Note 10 Tax

| Current tax | 2021 | 2020 |
|-------------------------------|-----------------|-----------------|
| Tax current year | -226 619 | -162 354 |
| Tax adjustment previous years | 39 300 | -859 |
| Deferred tax | 751 | 5 537 |
| Total | -186 568 | -157 676 |

| | 2021 | | 2020 | |
|--|-----------------|---------------|-----------------|---------------|
| Reconciliation of tax | TSEK | percent | TSEK | percent |
| Profit before tax | 1 032 317 | | 690 181 | |
| Tax expense booked | -186 568 | -18,07 | -157 676 | -22,85 |
| Tax according to current tax-rate, 20,6% | -212 657 | -20,60 | -147 699 | -21,40 |
| Clarification of difference | 26 089 | 2,53 | -9 977 | -1,45 |
| Non-deductible expenses | -1 062 | -0,10 | -1 029 | -0,15 |
| Non-taxable income | - | - | 1 992 | 0,29 |
| Tax- attributable to previous years | 39 300 | 3,81 | -859 | -0,12 |
| Divergent tax rate | -12 149 | -1,18 | -13 199 | -1,91 |
| Other | - | - | -2 419 | -0,35 |
| Temporary variance | - | - | 5 537 | 0,80 |
| Accounted tax | -186 568 | -18,07 | -157 676 | -22,85 |

| Tax recorded in Other comprehensive income | 2021 | 2020 |
|--|----------------|---------------|
| Tax pensions | -2 767 | -1 382 |
| Unrealised change in fair value | -3 631 | -506 |
| Current tax attributable to translation differences from foreign operation | -23 146 | 45 900 |
| Total | -29 544 | 44 013 |

| Foreign tax not deducted from which deferred tax is not reported | 2021 | 2020 |
|--|---------------|---------------|
| Foreign tax not deducted | 12 878 | 12 693 |
| Total | 12 878 | 12 693 |

| Deferred tax assets | Opening balance | Income statement | Other comprehensive income | Exchange rate differences | Closing balance |
|----------------------------------|-----------------|------------------|----------------------------|---------------------------|-----------------|
| Provisions for pensions | 8 565 | -40 | -2 767 | - | 5 758 |
| Tangible/intangible assets | 6 998 | 792 | | - | 7 789 |
| Total deferred tax assets | 15 563 | 751 | -2 767 | - | 13 548 |

Note 11 Deposits

| TSEK | 2021 | 2020 |
|---------------|-----------|-----------|
| Swedish banks | 4 446 056 | 4 570 206 |
| Foreign banks | - | - |
| Total | 4 446 056 | 4 570 206 |

Deposits measured at amortized cost.

Note 12 Loans to the Public, Net

| TSEK | 2021 | 2020 |
|----------------|------------|------------|
| Swedish public | 22 304 079 | 21 634 894 |
| Foreign public | 8 170 193 | 9 544 085 |
| Total | 30 474 272 | 31 178 979 |

Loans to the public measured at amortized cost.

Note 13 Loans to the Public and Deposits, Provisions for Expected Credit Losses

Book value granted, not paid, credit facilities and granted, not utilized, credits

| TSEK | 2021 | 2020 |
|---|------------|------------|
| Credit facilities, granted but not paid | 104 109 | 75 135 |
| Credits granted but not utilized | 42 953 656 | 42 284 523 |
| Provisions for off-balance commitments | | |
| Stage 1 | 23 936 | 25 240 |
| Stage 2 | 7 528 | 3 393 |
| Stage 3 | - | - |
| Total | 31 465 | 28 632 |

Allocation of loans between stages and provisions

| | 2021 | 2020 |
|--|------------|------------|
| Deposits | | |
| Stage 1 | | |
| Book value, gross | 4 446 056 | 4 570 206 |
| Provisions | - | - |
| Total book value | 4 446 056 | 4 570 206 |
| Loans to the public, private customers | | |
| Stage 1 | | |
| Book value, gross | 26 973 345 | 28 058 604 |
| Provisions | -485 448 | -650 954 |
| Book value | 26 487 897 | 27 407 650 |
| Stage 2 | | |
| Book value, gross | 2 432 613 | 2 533 874 |
| Provisions | -415 083 | -481 200 |
| Book value | 2 017 531 | 2 052 674 |
| Stage 3 | | |
| Book value, gross | 3 636 955 | 2 801 974 |
| Provisions | -2 062 891 | -1 383 569 |
| Book value | 1 574 064 | 1 418 405 |
| Total book value | 30 079 492 | 30 878 728 |
| Loans to the public, corporate customers | | |
| Stage 1 | | |
| Book value, gross | 395 544 | 297 075 |
| Provisions | -4 039 | -260 |
| Book value | 391 505 | 296 815 |
| Stage 3 | | |
| Book value, gross | 6 814 | 8 107 |
| Provisions | -3 539 | -4 671 |
| Book value | 3 275 | 3 436 |
| Total book value | 394 780 | 300 251 |
| Total | 34 920 328 | 35 749 185 |
| Book value gross, stage 1 | 27 368 889 | 28 355 679 |
| Book value gross, stage 2 | 2 432 613 | 2 533 874 |
| Book value gross, stage 3 | 3 643 769 | 2 810 081 |
| Total book value gross | 33 445 271 | 33 699 634 |
| Provisions stage 1 | -489 487 | -651 214 |
| Provisions stage 2 | -415 083 | -481 200 |
| Provisions stage 3 | -2 066 430 | -1 388 240 |
| Total provisions | -2 971 000 | -2 520 655 |
| Total book value | 30 474 272 | 31 178 979 |
| Share of loans in stage 3, gross, % | 10,89% | 8,34% |
| Share of loans in stage 3, net, % | 5,17% | 4,55% |
| Provision ratio of loans stage 1 | 1,79% | 2,30% |
| Provision ratio of loans stage 2 | 17,06% | 18,99% |
| Provision ratio of loans stage 3 | 56,71% | 49,40% |
| Total provision ratio of loans | 8,88% | 7,48% |

Change in book value, gross, and provisions 2021

| | Performing loans | | Non-performing loans | |
|---|------------------|-----------|----------------------|------------|
| Book value, gross | Stage 1 | Stage 2 | Stage 3 | Total |
| Book value, gross, January 1, 2021 | 28 355 679 | 2 533 874 | 2 810 081 | 33 445 271 |
| Book value, gross, December 31, 2021 | 27 368 889 | 2 432 613 | 3 643 769 | 33 445 271 |
| Provisions for loans to the public and deposits | | | | |
| Provisions January 1, 2021 | -651 214 | -481 200 | -1 388 240 | -2 520 655 |
| New and derecognised financial assets, net | -34 296 | 66 983 | 310 409 | 343 096 |
| Change in credit risk | 61 612 | 8 015 | -197 830 | -128 202 |
| Transfer between stages during the period | | | | |
| from stage 1 to stage 2 | 59 554 | -252 376 | - | -192 822 |
| from stage 1 to stage 3 | 44 787 | - | -492 908 | -448 121 |
| from stage 2 to stage 1 | -18 283 | 101 455 | - | 83 171 |
| from stage 2 to stage 3 | | 143 365 | -293 724 | -150 359 |
| from stage 3 to stage 1 | -182 | | 3 177 | 2 995 |
| from stage 3 to stage 2 | - | -1 324 | 3 154 | 1 830 |
| *Other | 48 536 | - | -10 469 | 38 067 |
| Provisions December 31, 2021 | -489 487 | -415 083 | -2 066 430 | -2 971 000 |
| Book value | | | | |
| Opening balance January 1, 2021 | 27 704 465 | 2 052 674 | 1 421 840 | 31 178 979 |
| Closing balance December 31, 2021 | 26 879 402 | 2 017 531 | 1 577 339 | 30 474 272 |

*Overlay forward flows related to in-month debt sales, overlay to reflect in-month new bookings of customers and FX rates fluctuations.

Change in book value, gross, and provisions 2020

| | Performing loans | | Non-performing loans | |
|---|------------------|-----------|----------------------|------------|
| Book value, gross | Stage 1 | Stage 2 | Stage 3 | Total |
| Book value, gross, January 1, 2020 | 28 711 600 | 2 908 225 | 2 345 283 | 33 965 108 |
| Book value, gross, December 31, 2020 | 28 355 679 | 2 533 874 | 2 810 081 | 33 699 634 |
| Provisions for loans to the public and deposits | | | | |
| Provisions January 1, 2020 | -412 464 | -511 350 | -1 043 719 | -1 967 533 |
| New and derecognised financial assets, net | -168 981 | 106 659 | 84 075 | 21 753 |
| Change in credit risk | -31 678 | -612 | 47 843 | 15 554 |
| Transfer between stages during the period | | | | |
| from stage 1 to stage 2 | 38 553 | -261 783 | - | -223 230 |
| from stage 1 to stage 3 | 20 278 | - | -317 967 | -297 689 |
| from stage 2 to stage 1 | -23 343 | 102 733 | - | 79 390 |
| from stage 2 to stage 3 | | 83 929 | -145 908 | -61 979 |
| from stage 3 to stage 1 | -169 | | 4 658 | 4 489 |
| from stage 3 to stage 2 | - | -1 082 | 2 694 | 1 612 |
| *Other | -73 410 | 305 | -19 916 | -93 022 |
| Provisions December 31, 2020 | -651 214 | -481 200 | -1 388 240 | -2 520 655 |
| Book value | | | | |
| Opening balance January 1, 2020 | 28 299 136 | 2 396 875 | 1 301 564 | 31 997 575 |
| Closing balance December 31, 2020 | 27 704 465 | 2 052 674 | 1 421 840 | 31 178 979 |

Change in book value, gross, 2021

| Book value, gross | Performing loans | | Non-performing loans | Total |
|--|------------------|-----------|----------------------|------------|
| | Stage 1 | Stage 2 | Stage 3 | |
| Book value, gross, January 1, 2021 | 28 355 679 | 2 533 874 | 2 810 081 | 33 699 634 |
| New and derecognised financial assets, net | 827 963 | -322 195 | -585 839 | -80 072 |
| Change in credit risk | -280 958 | -40 588 | -44 483 | -366 029 |
| Transfer between stages during the period | | | | |
| from stage 1 to stage 2 | -1 487 716 | 1 533 122 | - | 45 406 |
| from stage 1 to stage 3 | -915 666 | - | 922 954 | 7 288 |
| from stage 2 to stage 1 | 622 561 | -722 928 | - | -100 367 |
| from stage 2 to stage 3 | - | -555 765 | 554 877 | -887 |
| from stage 3 to stage 1 | 6 812 | - | -7 009 | -196 |
| from stage 3 to stage 2 | - | 7 093 | -7 469 | -376 |
| *Other | 240 213 | - | 657 | 240 870 |
| Book value | | | | |
| Closing balance December 31, 2021 | 27 368 889 | 2 432 613 | 3 643 769 | 33 445 271 |

*Overlay forward flows related to in-month debt sales, overlay to reflect in-month new bookings of customers and FX rates fluctuations.

Change in book value, gross, 2020

| Book value, gross | Performing loans | | Non-performing loans | Total |
|--|------------------|-----------|----------------------|------------|
| | Stage 1 | Stage 2 | Stage 3 | |
| Book value, gross, January 1, 2020 | 28 711 600 | 2 908 225 | 2 345 283 | 33 965 108 |
| New and derecognised financial assets, net | 3 398 574 | -564 234 | -195 193 | 2 639 147 |
| Change in credit risk | -2 402 652 | -76 422 | -231 394 | -2 710 468 |
| Transfer between stages during the period | | | | |
| from stage 1 to stage 2 | -1 486 614 | 1 463 844 | - | -22 770 |
| from stage 1 to stage 3 | -665 243 | - | 647 395 | -17 849 |
| from stage 2 to stage 1 | 604 687 | -751 984 | - | -147 297 |
| from stage 2 to stage 3 | - | -225 333 | 206 189 | -19 144 |
| from stage 3 to stage 1 | 4 712 | - | -5 206 | -495 |
| from stage 3 to stage 2 | - | 6 774 | -7 292 | -518 |
| *Other | 190 615 | -226 997 | 50 299 | 13 917 |
| Book value | | | | |
| Closing balance December 31, 2020 | 28 355 679 | 2 533 874 | 2 810 081 | 33 699 634 |

Note 14 Bonds and Other Interest-bearing Securities

Financial assets measured at fair value through other comprehensive income

| Issuers | 2021 | 2020 |
|-------------------------------|-----------|-----------|
| Swedish municipalities | 1 915 820 | 893 182 |
| Swedish covered bonds | 206 500 | 207 654 |
| Foreign credit institutions | 109 070 | 76 490 |
| Foreign mortgage institutions | 513 689 | 436 927 |
| Other foreign issuers | 130 364 | 263 951 |
| Total | 2 875 442 | 1 878 204 |

Fair value is the same as book value. All bonds and interest-bearing securities are within Level 1 in the fair value hierarchy.

| Remaining maturity | 2021 | 2020 |
|---|-----------|-----------|
| Maximum 1 year | 130 364 | 104 536 |
| Longer than 1 year but maximum 5 years | 2 013 982 | 1 773 668 |
| Longer than 5 years | 731 096 | |
| Total | 2 875 442 | 1 878 204 |
| Total holdings of financial assets, broken down by issuer | 2021 | 2020 |
| Issued by public entities | 2 046 184 | 1 157 133 |
| Issued by other borrowers | 829 258 | 721 071 |
| Total | 2 875 442 | 1 878 204 |
| Average remaining maturity, years | 3,09 | 2,71 |
| Average remaining fixed interest term, years | 0,46 | 0,46 |
| of which listed securities | 2 875 442 | 1 878 204 |
| of which unlisted securities | - | - |

Note 15 Intangible Assets

| TSEK | 2021 | 2020 |
|---|----------|----------|
| Opening balance | 359 931 | 369 090 |
| Additions through internal development | 428 | 4 997 |
| Exchange differences | 9 732 | -14 156 |
| Closing balance | 370 089 | 359 931 |
| Opening balance accumulated depreciation | -318 636 | -295 199 |
| Depreciations for the year | -21 269 | -35 078 |
| Exchange differences | -8 989 | 11 642 |
| Closing balance | -348 894 | -318 636 |
| Carrying amount | 21 197 | 41 296 |
| Where of capitalised development projects | 21 197 | 41 296 |

Note 16 Operational Leasing

Operational leasing contracts allocated on the due dates.

| TSEK | | | | 2021 | 2020 |
|--|----------|-----------|-----------|---------|---------|
| | < 1 Year | 1-5 Years | > 5 Years | Total | Total |
| Total combined amount of future minimum lease payments that relate to non-cancellable agreements | 44 401 | 96 116 | | 140 517 | 115 364 |
| Total | 44 401 | 96 116 | - | 140 517 | 115 364 |

Leasing contracts include rent of premises, company cabins, car leasing and IT-equipment.

Operational leasing cost for the financial year allocated on categories

| | 2021 | 2020 |
|--------------------------|--------|--------|
| Premises | 40 779 | 39 896 |
| Company Cabins in Trysil | 1 182 | 1 088 |
| Car leasing | 1 173 | 1 154 |
| IT equipment | 2 089 | 2 685 |
| Total | 45 224 | 44 822 |

Note 17 Tangible Assets

| TSEK | 2021 | 2020 |
|-------------------------------|---------|---------|
| Opening balance | 42 405 | 42 883 |
| Additions | 91 | 140 |
| Exchange differences | 566 | -617 |
| Closing balance | 43 062 | 42 405 |
| Opening balance depreciations | -37 541 | -35 017 |
| Sales and disposal | -2 580 | -2 862 |
| Exchange differences | -450 | 338 |
| Closing balance | -40 571 | -37 541 |
| Carrying amount | 2 491 | 4 864 |

Tangible assets consists of machinery and equipment.

Note 18 Other Assets

| TSEK | 2021 | 2020 |
|-------------------------|---------|---------|
| Account receivables* | 37 766 | 65 077 |
| Tax receivables | 173 897 | 36 046 |
| Card network receivable | 73 487 | 30 513 |
| Other receivables | 57 039 | 66 383 |
| Total | 342 189 | 198 020 |

*Financial assets measured at amortized cost

Note 19 Prepaid Expenses and Accrued Income

| TSEK | 2021 | 2020 |
|---|--------|--------|
| Accrued interest income | 2 721 | 2 037 |
| Prepaid expenses (IT, licenses etc.) | 58 028 | 61 779 |
| Other prepaid expenses and accrued income | 11 554 | 10 691 |
| Total | 72 302 | 74 507 |

Note 20 Amounts Owed to Credit Institutions

| TSEK | 2021 | 2020 |
|---------------|------------|------------|
| Swedish banks | 15 601 799 | 15 470 368 |
| Foreign banks | 15 601 799 | 15 470 368 |
| Total | 31 203 598 | 30 940 736 |

Liabilities to credit institutions measured at amortized cost

Note 21 Other Liabilities

| TSEK | 2021 | 2020 |
|------------------------|---------|---------|
| Accounts payable* | 65 083 | 46 598 |
| Income tax liabilities | 78 388 | 23 227 |
| Other liabilities* | 46 867 | 73 002 |
| Total | 190 337 | 142 827 |

*Financial liabilities measured at amortized cost

Note 22 Accrued Expenses and Prepaid Income

| TSEK | 2021 | 2020 |
|---|---------|---------|
| Accrued interest expenses | 748 | 736 |
| Accrued staff expenses | 108 542 | 106 506 |
| Other accrued expenses and prepaid income | 160 202 | 146 188 |
| Total | 269 492 | 253 430 |

Note 23 Assets Pledged and Contingent Liabilities

| TSEK | 2021 | 2020 |
|---|------------|------------|
| Assets pledged | | |
| Assets pledged | None | None |
| Contingent liabilities | | |
| Nominal amounts | | |
| Contingent liabilities | None | None |
| Commitments | | |
| Nominal amounts | | |
| Credit card limits granted but not utilised | 42 953 656 | 42 284 523 |

Note 24 Assets and Liabilities in Foreign Currency

| | 2021 All country values presented in SEK | | | |
|--|--|-----------|-----------|------------|
| Assets | SEK | NOK | DKK | Total |
| Deposits | 3 137 203 | 725 949 | 582 904 | 4 446 056 |
| Loans to the public, net | 22 304 079 | 5 945 453 | 2 224 740 | 30 474 272 |
| Bonds and other interest-bearing securities | 1 750 606 | 994 472 | 130 364 | 2 875 442 |
| Other assets | 280 627 | 157 431 | 13 669 | 451 727 |
| Total assets | 27 472 515 | 7 823 305 | 2 951 677 | 38 247 497 |
| Liabilities | | | | |
| Amounts owed to credit institutions | 22 200 000 | 6 472 003 | 2 531 595 | 31 203 598 |
| Other liabilities, including equity/branch capital | 5 272 515 | 1 351 302 | 420 082 | 7 043 899 |
| Total liabilities | 27 472 515 | 7 823 305 | 2 951 677 | 38 247 497 |

| | 2020 | | | |
|---|------------|-----------|-----------|------------|
| Assets | SEK | NOK | DKK | Total |
| Deposits | 3 333 959 | 968 081 | 268 166 | 4 570 206 |
| Loans to the public, net | 21 634 894 | 7 132 133 | 2 411 952 | 31 178 979 |
| Bonds and other interest-bearing securities | 1 069 254 | 704 415 | 104 536 | 1 878 204 |
| Other assets | 181 130 | 138 115 | 15 005 | 334 249 |
| Total assets | 26 219 237 | 8 942 744 | 2 799 659 | 37 961 639 |
| Liabilities | | | | |
| Amounts owed to credit institutions | 21 700 000 | 6 956 156 | 2 284 579 | 30 940 736 |
| Other liabilities including equity | 4 519 237 | 1 986 587 | 515 079 | 7 020 903 |
| Total liabilities | 26 219 237 | 8 942 744 | 2 799 659 | 37 961 639 |

Note 25 Capital Adequacy

Calculation of capital requirements is conducted in accordance with Regulation (EU) 2020/873 of the European Parliament and of the Council on 24 June 2020 amending Regulation (EU) 575/2013 on prudential requirements for credit institutions and investment firms (prudential regulation) and (EU) 2019/876 as regards certain adjustments in response to the Covid-19 pandemic, act (2014: 966) on capital buffers, and the Swedish Financial Supervisory Authority (SFSA) (Sw. Finansinspektionen) FFFS 2014: 12 on regulatory requirements and capital buffers. Outcome refers to the calculation in accordance with the statutory minimum capital requirement, called Pillar I, as well as capital under the combined buffer requirement.

Entercard applies the standardized approach to calculate the capital requirement for credit risk. Credit risk is calculated on all on- and off-balance sheet items unless deducted from own funds. Entercard also calculates a capital requirement for currency risk. During 2021, Entercard was granted a permanent approval to exempt certain structural currency positions from the calculation of the capital requirement, namely such positions that has been taken deliberately in order to hedge the capital ratio against adverse changes in the currency rates. Before, Entercard had a temporary approval until December 31st 2021.

Entercard uses the alternative standardized approach for calculating the capital requirements for operational risk. The approval for calculating the own funds requirement for operational risk using the alternative standardized approach was granted by the SFSA in December of 2021.

The combined buffer requirement is a requirement to hold a capital conservation buffer of 2,5 percent of the risk-weighted exposure amount. The buffer requirement also includes a countercyclical buffer, which currently amounts to 0,2 percent of the risk-weighted exposure amount. Supervisory authorities in Sweden, Norway and Denmark have communicated that they will increase the countercyclical buffer rate to 1%, 2% and 2%, respectively in 2022.

Entercard does not have a trading book.

Entercard Group AB is a Swedish credit market company with license to conduct financing business in the Scandinavian market. The operations in Norway and Denmark is conducted through the branches "Entercard Norge, filial av Entercard Group AB" and Entercard Danmark, filial af Entercard Group AB". Information in this note is submitted in accordance with prudential regulation, Commission Implementing Regulation (EU) no 1423/2013 on implementing technical standards with regard to the disclosure requirements of capital for institutions under prudential regulation, the SFSA's regulations and general guidelines (FFFS 2008: 25) on Annual Reports in credit institutions and investment firms, and the SFSA's guidelines on regulatory requirements and capital buffers.

Besides the above capital adequacy requirement, Entercard holds additional capital according to the total capital calculated in the Internal Capital Adequacy Assessment Process (ICAAP). As of December 31, 2021, the internal capital requirement amounted to 13,3 percent.

Entercard assesses the capital requirement for all solvency-related risks within the framework of Pillar 2. This assessment is to a high degree based on stress tests. The result of internal capital assessment shows that Entercard's capital base is sufficient in relation to the capital requirement for the risks that Entercard is exposed to.

Risk and Capital adequacy report (Pillar 3) 2021 is available on Entercard website <http://www.entercard.com>.

Entercard Group AB is included through the proportional consolidation method in Swedbank consolidated situation.

Capital Adequacy

| Common Equity Tier 1 Capital: Instruments and reserves | 2021 | 2020 |
|--|------------|------------|
| Capital instrument and associated share premium | 5 000 | 5 000 |
| Retained earnings | 6 061 858 | 6 529 354 |
| Accumulated other comprehensive income | -387 956 | -512 423 |
| Profit net, after deduction of foreseeable cost's and dividend's, verified by auditors | -954 251 | -467 496 |
| Common Equity Tier 1 Capital before adjustments | 4 724 651 | 5 554 435 |
| Value adjustments due to the requirements for prudent valuation | -3 022 | -1 268 |
| Intangible assets | -21 197 | -41 296 |
| Deferred tax assets that rely on future profitability and arise from temporary differences | -13 548 | -15 563 |
| Negative values associated to expected losses | | |
| Losses current year | | |
| Total adjustments of Common Equity Tier 1 Capital | -37 767 | -58 126 |
| Common Equity Tier 1 Capital | 4 686 884 | 5 496 309 |
| Additional Tier 1 Capital: instruments | - | - |
| Tier 1 Capital | 4 686 884 | 5 496 309 |
| Tier 2 Capital: Instruments and provisions | 2021 | 2020 |
| Capital instrument and associated share premium | 5000 | 5000 |
| Credit value adjustments | - | - |
| Tier 2 Capital before adjustments | - | - |
| Total adjustments of Common Equity Tier 2 Capital | - | - |
| Tier 2 Capital | - | - |
| Total Capital | 4 686 884 | 5 496 309 |
| Total risk exposure amount | 26 703 616 | 30 222 740 |
| Common Equity Tier 1 capital ratio | 17,6% | 18,2% |
| Tier 1 capital ratio | 17,6% | 18,2% |
| Total capital ratio | 17,6% | 18,2% |
| Requirements buffers, % | 2021 | 2020 |
| Total Tier 1 capital requirement including buffer requirement | 7,2 | 7,2 |
| <i>whereof minimum CET1 requirement</i> | 4,5 | 4,5 |
| <i>whereof capital conservation buffer requirement</i> | 2,5 | 2,5 |
| <i>whereof countercyclical capital buffer requirement</i> | 0,2 | 0,2 |
| Common Equity Tier 1 capital available to be used as buffer | 10,4 | 11,0 |
| Leverage ratio | 11,0 | 13,1 |

Risk exposure amount and own funds requirements

| Exposure classes | 2021 | | 2020 | |
|--|----------------------|-----------------------|----------------------|-----------------------|
| | Risk exposure amount | Own funds requirement | Risk exposure amount | Own funds requirement |
| Institutional exposures | 889 271 | 71 142 | 914 051 | 73 124 |
| Covered bonds | 72 019 | 5 762 | 64 458 | 5 157 |
| Retail exposures | 21 631 795 | 1 730 544 | 22 285 364 | 1 782 829 |
| Regional governments or local authorities exposures | 1 913 | 153 | 1 438 | 115 |
| Corporate exposures | 2 756 | 220 | 2 345 | 188 |
| Exposures in default | 1 577 339 | 126 187 | 1 427 787 | 114 223 |
| Other exposures | 416 982 | 33 359 | 276 378 | 22 110 |
| Total | 24 592 075 | 1 967 366 | 24 971 821 | 1 997 746 |
| | | | 2021 | 2020 |
| Total capital requirement for credit risk according to the standardised approach | | | 1 967 366 | 1 997 746 |
| | | | 2021 | 2020 |
| Capital requirements for operational risk | | | | |
| Risk exposure amount | | | 1 882 696 | 5 068 212 |
| Capital requirements according to the standardised approach | | | 150 616 | 405 457 |
| Total Capital requirement for operational risk | | | 150 616 | 405 457 |
| | | | 2021 | 2020 |
| Capital requirements for market risk (foreign exchange risk) | | | | |
| Risk exposure amount foreign currency risk | | | 228 845 | 182 707 |
| Capital requirements according to the alternative standardised approach | | | 18 308 | 14 617 |
| Total Capital requirement for market risk | | | 18 308 | 14 617 |
| Capital requirements for settlement risk | | | - | - |
| Capital requirements for credit value adjustment (CVA) risk | | | - | - |
| Total Capital requirements | | | 2 136 289 | 2 417 819 |

Internal capital requirement

| | 2021 | | 2020 | |
|--|-----------|-----------|-----------|-----------|
| | TSEK | % of *REA | TSEK | % of *REA |
| Capital requirement according to Pillar 1 | | | | |
| Credit risk | 1 967 366 | 7,4 | 1 997 746 | 6,6 |
| Market risk | 18 308 | 0,1 | 14 617 | - |
| Operational risk | 150 616 | 0,6 | 405 457 | 1,3 |
| Settlement risk | - | - | - | - |
| Credit value adjustment (CVA) risk | - | - | - | - |
| Total capital requirement according to Pillar 1 | 2 136 289 | 8,0 | 2 417 819 | 8,0 |
| Capital requirement according to Pillar 2 | | | | |
| Other capital requirement | 433 096 | 1,6 | 268 300 | 0,9 |
| Total capital requirement according to Pillar 2 | 433 096 | 1,6 | 268 300 | 0,9 |
| Combined buffer requirement | | | | |
| Countercyclical buffer | 52 857 | 0,2 | 71 152 | 0,2 |
| Capital conservation buffer | 667 590 | 2,5 | 755 569 | 2,5 |
| Total combined buffer requirement | 720 448 | 2,7 | 826 720 | 2,7 |
| Management buffer | | | | |
| Additional management buffer | 267 036 | 1,0 | 302 227 | 1,0 |
| Total management buffer | 267 036 | 1,0 | 302 227 | 1,0 |
| Internal capital requirement | | | | |
| Total capital requirement | 3 556 869 | 13,3 | 3 815 067 | 12,6 |
| Capital base | | | | |
| Total capital base | 4 686 884 | 17,6 | 5 496 309 | 18,2 |

*REA - Risk exposure amount

Note 26 Related Parties

Swedbank AB (publ) and Barclays Principal Investments Limited have control through a joint venture. Swedbank AB (publ) is the ultimate parent in its group, while Barclays Principal Investments Limited is a wholly-owned subsidiary of the ultimate parent, Barclays PLC. Transactions with related parties consists of deposits and funding received from parents including related interest income and expenses, commission income and costs related to salary and IT-systems.

| | Swedbank Group | | Barclays Group | |
|-------------------------------------|----------------|------------|----------------|------------|
| | 2021 | 2020 | 2021 | 2020 |
| Assets | | | | |
| Deposits | 4 446 056 | 4 570 206 | - | - |
| Other assets | 1 294 | 997 | - | - |
| Total | 4 447 350 | 4 571 202 | - | - |
| Liabilities | | | | |
| Amounts owed to credit institutions | 15 601 799 | 15 470 368 | 15 601 799 | 15 470 368 |
| Other liabilities | 17 740 | 11 527 | 13 007 | 9 699 |
| Total | 15 619 539 | 15 481 895 | 15 614 806 | 15 480 067 |
| Income and expenses | | | | |
| Interest income | -4 425 | -326 | - | - |
| Interest expenses | -85 749 | -121 097 | -85 756 | -121 013 |
| Commission income | 93 490 | 92 490 | - | - |
| Commission expenses | -4 461 | -4 810 | - | - |
| Other expenses | -9 369 | -7 975 | - | - |
| Total | -10 514 | -41 718 | -85 756 | -121 013 |

Note 27 Classification and Valuation of Financial Assets and Liabilities

2021

| | | Measured at fair value through other comprehensive income | Other financial liabilities | Non- financial assets and liabilities | Book value | Fair value |
|---|----------------|---|-----------------------------------|--|------------|------------|
| Assets | Amortized cost | | | | | |
| Deposits | 4 446 056 | - | - | - | 4 446 056 | 4 446 056 |
| Loans to the public, net | 30 474 272 | - | - | - | 30 474 272 | 30 474 272 |
| Bonds and other interest-bearing securities | - | 2 875 442 | - | - | 2 875 442 | 2 875 442 |
| Other assets | 323 730 | - | - | 55 694 | 379 425 | 379 425 |
| Prepaid expenses and accrued income | 72 302 | - | - | - | 72 302 | 72 302 |
| Total assets | 35 316 360 | 2 875 442 | - | 55 694 | 38 247 497 | 38 247 497 |
| Liabilities | | | | | | |
| Amounts owed to credit institutions | 31 203 598 | - | - | - | 31 203 598 | 31 203 598 |
| Other liabilities | - | - | 216 431 | 1 860 | 218 291 | 218 291 |
| Accrued expenses and prepaid income | - | - | 269 492 | - | 269 492 | 269 492 |
| Other provisions | 31 465 | - | - | - | 31 465 | 31 465 |
| Total liabilities | 31 235 062 | - | 485 923 | 1 860 | 31 722 846 | 31 722 846 |

2020

| | | Measured at fair value through other comprehensive income | Other financial liabilities | Non- financial assets and liabilities | Book value | Fair value |
|---|----------------|---|-----------------------------------|--|------------|------------|
| Assets | Amortized cost | | | | | |
| Deposits | 4 570 206 | - | - | - | 4 570 206 | 4 570 206 |
| Loans to the public, net | 31 178 979 | - | - | - | 31 178 979 | 31 178 979 |
| Bonds and other interest-bearing securities | - | 1 878 204 | - | - | 1 878 204 | 1 878 204 |
| Other assets | 134 904 | - | - | 63 116 | 198 020 | 198 020 |
| Prepaid expenses and accrued income | 74 507 | - | - | - | 74 507 | 74 507 |
| Total assets | 35 958 596 | 1 878 204 | - | 63 116 | 37 899 916 | 37 899 916 |
| Liabilities | | | | | | |
| Amounts owed to credit institutions | 30 940 736 | - | - | - | 30 940 736 | 30 940 736 |
| Other liabilities | - | - | 140 971 | 1 855 | 142 827 | 142 827 |
| Accrued expenses and prepaid income | - | - | 253 430 | - | 253 430 | 253 430 |
| Other provisions | 28 632 | - | - | - | 28 632 | 28 632 |
| Total liabilities | 30 969 368 | - | 394 401 | 1 855 | 31 365 624 | 31 365 624 |

Note 28 Specifications of Adjustments for Non-cash Items

| TSEK | 2021 | 2020 |
|---|---------|---------|
| Depreciation/amortization of tangible and intangible assets | 23 849 | 37 940 |
| Unrealised value change of financial assets | 4 591 | -7 403 |
| Change of expected credit losses | 381 476 | 654 120 |
| Change in prepaid expenses and accrued income | 4 366 | -552 |
| Change in accrued expenses and prepaid income | 5 360 | -36 928 |
| Other | -2 832 | - |
| Total | 416 809 | 647 177 |

Note 29 Proposal for the Treatment of Current Year's Earnings (SEK)

The following profits are available for appropriation at the annual general meeting

| SEK | 2021 | 2020 |
|--------------------------------|---------------|---------------|
| Retained earnings | 5 652 705 719 | 5 975 635 025 |
| Current year's net profit/loss | 845 748 691 | 532 504 482 |
| Total | 6 498 454 410 | 6 508 139 507 |

The Board of Directors propose:

| | | |
|-----------------------|---------------|---------------|
| dividends | 1 800 000 000 | 1 000 000 000 |
| to be carried forward | 4 698 454 410 | 5 508 139 507 |
| Total | 6 498 454 410 | 6 508 139 507 |

Note 30 Significant Events after the Year End

As was mentioned previously, the fluctuating condition of the Covid-19 pandemic was a dominant factor for Entercard and its customers during 2021. As the year ended, there were ominous clouds over the world due to the emergence of the Omicron virus variant. However, as the first quarter of 2022 comes to a close, a significant reversal of circumstances is prevailing in many countries. Several nations have eliminated nearly all Covid restrictions. The countries that have yet to completely do away with restrictions have indicated that in the near-period ahead further relaxations to the restrictions are forecasted.

This current set of events provides strong indication that the pandemic is nearly over, which makes it possible more mobility and economic activity. This is a positive development for Entercard and its customers. However the circumstance progress, Entercard will continue to provide financial products and services to help customers successfully manage their everyday lives.

Since the war in Ukraine arose in late February, several nations across the world have condemned Russia with severe sanctions. The progression of the ongoing conflict and the impact on markets is currently uncertain. The impact on Entercard is still unclear, however Entercard will continue to monitor the situation closely.

Note 31 Legal Ownership

Entercard is owned by Swedbank (60%) and Barclays Principal Investments Limited (40%) and is operated as a joint venture. The annual accounts of Swedbank AB and Barclays Principal Investments Limited are available on respective company's homepage, www.swedbank.com and www.barclays.co.uk.

Stockholm / 2022

Jan-Olof Brunila
Chairman

Olof Erlandsson

Christian Kühn

Lena Smeby Udesen

Joseph Daniel Jessup

Tobias Griess
Vice Chairman

Eva-Li Prades Eriksson
Employee representative

John Einar Kjevik
Employee representative

Jan Haglund
Chief Executive Officer

Our auditors' report was submitted on

/ 2022

Öhrlings PricewaterhouseCoopers AB
(signature on original document)

Peter Nilsson

Authorized Public Accountant